


## TECHNICAL TOPICS

### BODY/CHASSIS



Front Suspension Knocking Noise	17 - 21MY F-PACE, 18 – 21MY RR Velar , 19-21MY I-PACE
<p><u>Customer Voice:</u></p> <ul style="list-style-type: none"><li>- A customer may report a noise from the front suspension when driving at low speeds with steering input applied or while driving straight ahead on rough roads.</li></ul> <p><u>Technical Description:</u></p> <ul style="list-style-type: none"><li>- A front suspension knocking type noise may be heard from ball joint area, however root cause is not understood.</li></ul> <p><u>Status:</u></p> <ul style="list-style-type: none"><li>- Engineering is currently investigating this concern.</li><li>- SSM 75648 (Land Rover) and 75649 (Jaguar) have been published to support diagnosis and investigation of this concern.</li><li>- Engineering is requesting information to be provided in an EPQR submission to help support the investigation.</li><li>- Please refer to these SSMs should a customer express a concern, retain any replaced parts and submit an EPQR with the requested data to support the investigation. Thank you for your support.</li></ul>	 <p>The image shows two automotive components. The top component is labeled 'FP1 Bush' and is a white plastic bush with a black inner ring. The bottom component is labeled 'FP7 Ball Joint' and is a white metal ball joint with a black rubber boot.</p>

