

**Symptom in Vehicle Interior - Map Details Missing in Some Regions: Programming Navigation Update Using SD Card (SY 108/19)**

Revision: This bulletin replaces bulletin Group 9 SY 108/19, dated November 21, 2019.

Model Year: **As of 2018**

Model Line: **Cayenne (9YA)**  
**Macan (95B)**

Subject: **Navigation map data on central computer**

Symptom: Map details such as roads and rivers are missing in the Map view in some regions. These areas are distinctly demarcated, especially at a low zoom level.

Cause: An incorrect file in the navigation map data on the central computer can result in the loss of regional map details.

Remedial Action:



**Information**

The central computer update using the SD card is not a map update, only the original map content details will be restored.

Program navigation update using SD card, see ⇒ *Workshop Manual '915225 Programming navigation update on central computer'*.

Parts Info: Always use the most current available software update.

Part No.	Market	Designation	Qty.
9Y0909000C (previously released on SPTL 1907)	NAR - North America	⇒ SD card	1
9P1909000CF	NAR - North America	SD card — PCM 4	1
9Y0909000AH	NAR - North America	SD card — PCM 5	1

Tools: **Battery charger** with a current rating of **at least 90 A**, e.g. **Battery Charger, 90 A**

**Invoicing**

Invoicing: For documentation and warranty invoicing, enter the labour operation and PQIS coding specified below in the warranty claim:

APOS	Labor operation	I No.
91522504	Programming central computer (31 TU)	

PQIS coding:

<b>Location (FES5)</b>	91520	Central computer
<b>Damage type (SA4)</b>	1612	Does not function in some cases

References: ⇒ *Workshop Manual '915225 Programming navigation update on central computer'*

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