Service Bulletin

Mazda North American Operations Irvine, CA 92618-2922



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Subject:

ENGINE COOLANT LEAK FROM LOWER RADIATOR HOSE

Bulletin No: 01-008/16

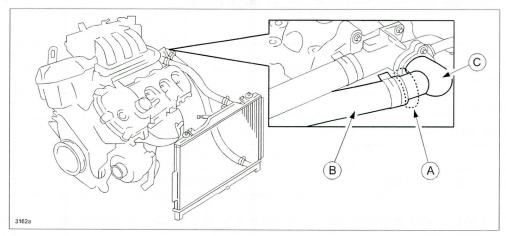
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APPLICABLE MODEL(S)/VINS

2007-2015 CX-9

DESCRIPTION

Some vehicles may exhibit an engine coolant leak (A) between the lower radiator hose (B) and the thermostat housing (C).



The lower radiator hose has been modified to improve sealing performance.

Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

- 1. Verify the customer concern.
- 2. Replace the lower radiator hose with a new part according to the instructions on MS3 online or the Workshop Manual (section 01-12 RADIATOR REMOVAL/INSTALLATION).
- 3. Verify the repair.

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CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical—including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

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PART(S) INFORMATION

| Part Number | Description | Qty. | Notes |
|-------------|----------------------|------|-------|
| CAY1-15-18Y | Radiator, Lower Hose | 1 | |

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

| | Fine Color Color | |
|---------------------------------|---------------------|--|
| Warranty Type | Α Α | |
| Symptom Code | 77 | |
| Damage Code | 9K | |
| Part Number Main Cause | CAY1-15-18Y | |
| Quantity | 1 | |
| Operation Number / Labor Hours: | XXM13XRX / 0.8 Hrs. | |

NOTE: Claim lost coolant by entering the applicable part number (0000-77-500E-20) and the quantity used in Related Part(s).