



# QUALITY ACTION

## CAMPAIGN BULLETIN

### Tire Replacement Dealer Inventory

Reference: PC884

Date: April 6, 2022

**Attention: Dealer Principal, Sales, Service & Parts Managers**

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
MY2022 Titan XD Pro-4X (A61)	NA	12	April 6, 2022	<b>YES</b>

**\*\*\*\*Dealer Announcement\*\*\*\***

Nissan is conducting a dealer inventory quality action to replace all five (5) tires (including spare tire) on **12** specific MY2022 Nissan Titan XD vehicles identified in Service Comm and National Service History – Open Campaigns. Due to a manufacturing concern, the tires may have been damaged when mounted on the rim.

Affected vehicles **are subject** to stop sale and are either currently in dealer inventory or assigned and in transit to the dealer.

**\*\*\*\*What Dealers Should Do\*\*\*\***

**PLEASE FOLLOW THE ATTACHED INSPECTION INSTRUCTIONS:**

1. Verify if vehicles are affected by this quality action using Service Comm or DBS National Service History – Open Campaigns I.D. **PC884**
  - New vehicles in dealer inventory can also be identified using DBS (Sales-> Vehicle Inventory, and filter by Open Campaign).
    - Refer to NPSB 15-460 for additional information
  - **Please continue to check newly arriving inventory for campaign applicability.**
2. Please **do not drive, loan, sell or trade** the specific vehicles in dealer inventory subject to this quality action.
3. Use the attached procedure to remedy any vehicles affected by this quality action prior to sale.
4. Once remedied, dealers should submit the applicable warranty claim for the action performed so it can be closed in Service Comm and release the vehicle for sale.

**\*\*\*\* Dealer Responsibility \*\*\*\***

It is the dealer’s responsibility to check Service Comm or DBS National Service History – Open Campaign using the appropriate campaign ID for the inspection status on each affected vehicle currently in new vehicle inventory.



## PC884 – 2022 TITAN-XD PRO-4X TIRE REPLACEMENT

### Service Procedure

1. Replace and balance all (5) tires (including spare tire).
  - For tire replacement refer to the Electronic Service Manual (ESM) section: *SUSPENSION > ROAD WHEELS & TIRES > REMOVAL AND INSTALLATION > WHEEL AND TIRE > Removal and Installation*
  - Wheel nut torque: 177 N•m (18 kg-m, **131 ft-lb**)

#### NOTE:

The spare wheel and tire assembly does not have a TPMS sensor. Be sure it is reinstalled in the spare tire area.

#### NOTICE

Be careful to not damage the wheel or tire pressure sensor when replacing tires.

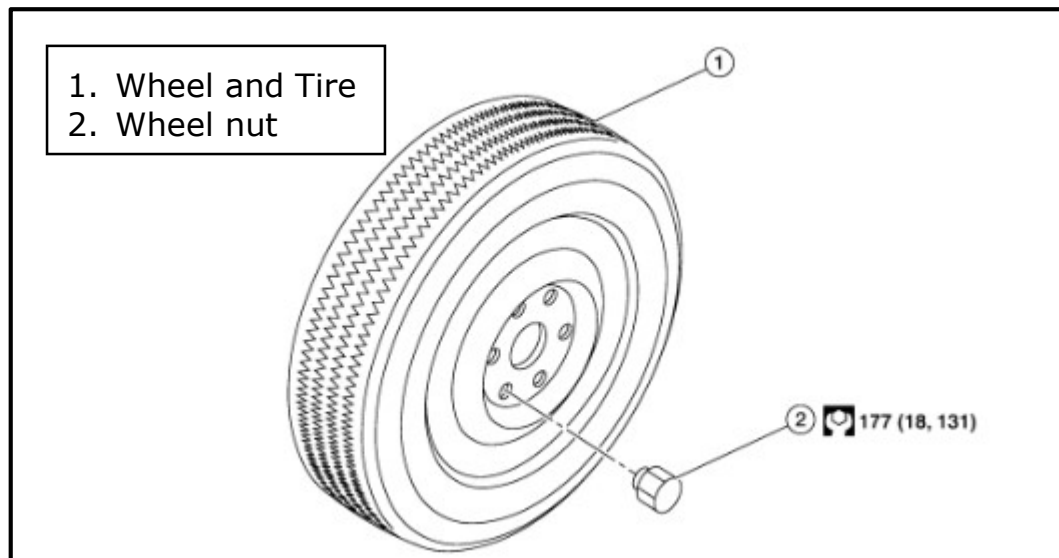


Figure 1

2. Perform TPMS ID registration.
  - For TPMS sensor ID registration refer to the ESM section: *SUSPENSION > ROAD WHEELS & TIRES > BASIC INSPECTION > ID REGISTRATION PROCEDURE > Work Procedure*

3. Using a ½" drill bit, drill two holes through the sidewall of each of the removed tires
- Properly dispose of tires in accordance with local and state regulations.

### Parts Information

Description	Part Number	Qty
Replacement Tire General Grabber APT LT275/65 R18 (1)	OETIR-02993 (2)	5

- (1) Order this item through the Nissan Maintenance Advantage program: Phone 877-NIS-NMA1 (877-647-6621). Website order via link on the dealer portal; www.NNAnet.com and click on the Parts, Service & Accessories tab then select "Maintenance Advantage-Tire/Battery/Chemical" link.
- (2) Use below expense code for tire reimbursement. **DO NOT** claim the Dealer Tire part number on the claim.

### EXPENSE CODE

EXPENSE CODE	DESCRIPTION	MAX AMOUNT
599*	Replacement General Grabber APT LT275/65R18	\$1750

\* **DO NOT** claim the Dealer Tire part number on the claim. Use this expense code for tire(s) reimbursement.

**NOTE:** MAX AMOUNT includes "5" tires, local and state tax, as well as disposal fees.

### Claims Information

Submit a "CM" line claim using the following claims coding:

Campaign ("CM") ID	Description	Op code	FRT
PC884	Remove and Replace 5 tires	PC8840	2.0 hrs