

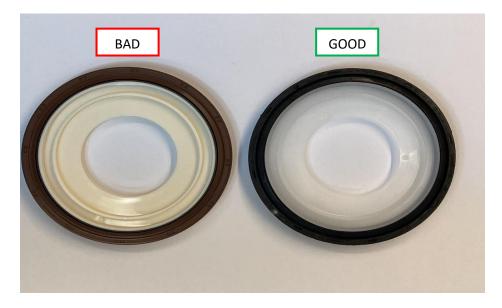
# **RETURN PARTS (FPB)** - parts listed below

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### **DC Bulletin**

This letter authorizes the return of **Fel-Pro Gasket part numbers for quality return**. Please inspect all below part numbers in date codes 210719 to 220301 and return the BROWN seals. The affected rear main seals are brown in color and will not function properly if installed. The black rear main seals are good and can be installed as intended. Please return the parts with the BROWN seals with the date codes show below. The part number can be found on the part label.

Fel-Pro Gaskets	Part Number	Date Code
	BS40640	
	CS9284	
	2601880	
	2601910	
	BS406401	
	2601972	
FPB	2601955	210719 to 220301
	2601956	
	2601973	
	2601974	
	2601975	
	2603165	
	CS92841	





Stores are instructed to inspect and then pull all affected inventory and return to the DC. Store should request a CR on Storefront listing for all the parts being returned and include this Bulletin information in the Storefront request. Once the CR request is processed, store should return all the parts included on the CR to the DC with the tare provided. The DC will scan the CR tare and release credit to the store.

Once all returns are collected, the DC will need to email **warranty@driv.com** with the number of units being returned, reference RGA27843 in the subject line. The DRiV Warranty Department will issue call tags to return the product to the below address. After the shipping labels are received, contact the appropriate carrier for pick-up. Affected product will ship to the address below. Ensure all boxes are marked with RGA27843.

#### DRiV Inc. Return Center RGA 27843 7450 McCormick Boulevard Skokie, IL 60076

Credit will be issued upon receipt of returned product. Reorder replacement parts as needed. If you have any questions, please call 734-384-7898 and speak with a DRiV Warranty CSR.



## **Local Bulletin**

This letter authorizes the return of **Fel-Pro Gasket part numbers for quality return**. Please inspect all below part numbers in date codes 210719 to 220301 and return the BROWN seals. The affected rear main seals are brown in color and will not function properly if installed. The black rear main seals are good and can be installed as intended. Please return the parts with the BROWN seals with the date codes show below. The part number can be found on the part label.

Fel-Pro Gaskets	Part Number	Date Code
	BS40640	
FPB	CS9284	210719 to 220301
	2601880	
	2601910	
	BS406401	
	2601972	
	2601955	
	2601956	
	2601973	
	2601974	
	2601975	
	2603165	
	CS92841	

Stores are requested to take immediate action and follow the process below:

Stores are instructed to pull all affected inventory to be returned to the DC. Store should request a CR on Storefront, listing all of the parts being returned and include this Bulletin information in the Storefront request. Once the CR request is processed, store should return all of the parts included on the CR to the DC with the tare provided. The DC will scan the CR tare and release credit to the store. Replacement parts are available, reorder as needed. If you have any questions, contact your servicing DC.



### **Jobber Store Bulletin**

This letter authorizes the return of **Fel-Pro Gasket part numbers for quality return**. Please inspect all below part numbers in date codes 210719 to 220301 and return the BROWN seals. The affected rear main seals are brown in color and will not function properly if installed. The black rear main seals are good and can be installed as intended. Please return the parts with the BROWN seals with the date codes show below. The part number can be found on the part label.

Fel-Pro Gaskets	Part Number	Date Code
	BS40640	210719 to 220301
	CS9284	
	2601880	
	2601910	
	BS406401	
FPB	2601972	BAD GOOD
	2601955	
	2601956	
	2601973	
	2601974	
	2601975	
	2603165	
	CS92841	

Stores are requested to take immediate action and follow the process below:

Stores are instructed to pull all affected inventory to be returned to the DC. Store should request a CR on Storefront, listing all of the parts being returned and include this Bulletin information in the Storefront request. Once the CR request is processed, store should return all of the parts included on the CR to the DC with the tare provided. The DC will scan the CR tare and release credit to the store.

Replacement parts are available, reorder as needed. If you have any questions, contact your servicing DC.