

TECHNICAL BULLETIN
K197NAS1
02 MAY 2014



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 501-12

Service Action: Instrument Panel Upper Section Replacement

AFFECTED VEHICLE RANGE:

XJ Range (X351)

Model Year: 2013-2014
VIN: V58104-V59968

MARKETS:

NAS

CONDITION SUMMARY:

Situation: An issue has been identified on a limited number of 2014 model year Jaguar XJ vehicles within the listed VIN range where the incorrect specification glue has been used to adhere the leather to the instrument panel upper section.

Action: Retailers are required to **HOLD** all affected vehicles within the listed VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but must have it completed prior to vehicle handover to the customer. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

PARTS:

DESCRIPTION	PART No. / SUNDRY CODE	QTY. / VALUE	VIN requiring this part*
Instrument panel upper section	C2D26848AMS	1	V58104, V58135, V58323, V58347, V58349, V58489
Instrument panel upper section	C2D26848AMT	1	V58372, V58379, V58397
Instrument panel upper section	C2D26848JMN	1	V58396, V58589
Instrument panel upper section	C2D26848PVJ	1	V58225, V58249, V58303, V58309, V58607, V58615, V58617, V58619, V58633, V58656, V58839, V59150, V59196



NOTE: * when ordering parts, order only the parts identified by VIN

SPECIAL TOOLS:

Refer to Workshop Manual / Service Instruction for any required tools

WARRANTY:

NOTE: Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to the Repair Times Searcher (RTS) on TOPIx to obtain the latest repair time. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code '**K197**' together with the relevant Option Code from the table. The SRO and part information listed have been included for information only. The Option Code(s) that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **31 January 2016** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS / SUNDRY CODE	QTY. / VALUE
K197	A	Instrument panel upper section - Renew	76.46.01	3.6	C2D26848AMS	1
K197	B	Instrument panel upper section - Renew Drive in/drive out	76.46.01 10.10.10	3.6 0.1	C2D26848AMS -	1 -
K197	C	Instrument panel upper section - Renew	76.46.01	3.6	C2D26848AMT	1
K197	D	Instrument panel upper section - Renew Drive in/drive out	76.46.01 10.10.10	3.6 0.1	C2D26848AMT -	1 -
K197	E	Instrument panel upper section - Renew	76.46.01	3.6	C2D26848JMN	1
K197	F	Instrument panel upper section - Renew Drive in/drive out	76.46.01 10.10.10	3.6 0.1	C2D26848JMN -	1 -
K197	G	Instrument panel upper section - Renew	76.46.01	3.6	C2D26848PVJ	1
K197	H	Instrument panel upper section - Renew Drive in/drive out	76.46.01 10.10.10	3.6 0.1	C2D26848PVJ -	1 -



NOTE: Normal Warranty policies and procedures apply

SERVICE INSTRUCTION:

1. Install a new Instrument Panel upper section (see TOPIx Workshop Manual, section 501-12).