

TECHNICAL BULLETIN  
K207NAS1  
16 APR 2014



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

**SECTION: 204-02**

Service Action: Incorrect Rear Stabilizer Bar Fitted

**AFFECTED VEHICLE RANGE:**

**XJ Range (X351)**  
**Model Year:** 2014  
**VIN:** V51872-V63402

**MARKETS:**

NAS

**CONDITION SUMMARY:**

**This Service Action supersedes Update Prior to Sale notice UPS7513 with immediate effect.**

**Situation:** An issue had been identified on a small number of 2014 model year Jaguar XJR (X351) vehicles within the listed VIN range which have been manufactured with the incorrect specification rear stabilizer bar (a 17-mm stabilizer bar has been fitted; correct specification is 18 mm).

**Action:** Retailers are required to **HOLD** all affected vehicles within the listed VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but must have it completed prior to vehicle handover to the customer. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

**PARTS:**

DESCRIPTION	PART No. / SUNDRY CODE	QTY. / VALUE	EXPECTED % of VEHICLES REQUIRING PARTS*
Rear Stabilizer Bar	C2P23536	1	100
Bush	C2P18877	2	100
Bolt	C2P7261	2	100
Bolt	C2P7262	2	100



**NOTE: \* when ordering parts, order only the expected percentage demand of parts identified**

**SPECIAL TOOLS:**

Refer to Workshop Manual / Service Instruction for any required tools

**WARRANTY:**



**NOTE: Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.**

Warranty claims must be submitted quoting Program Code '**K207**' together with the relevant Option Code from the table. The SRO and part information listed have been included for information only. The Option Code(s) that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **30 April 2016** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS	QTY. / VALUE
K207	B	Rear stabilizer bar -	64.91.19	1.3	C2P23536	1
		Renew	57.65.11	0.8	C2P18877	2
		Four-wheel Alignment			C2P7261	2
		Check			C2P7262	2
					-	-
K207	C	Rear stabilizer bar -	64.91.19	1.3	C2P23536	1
		Renew	57.65.11	0.8	C2P18877	2
		Four-wheel Alignment	10.10.10	0.1	C2P7261	2
		Check			C2P7262	2
		Drive in/drive out			-	-



**NOTE: Normal Warranty policies and procedures apply**

### **SERVICE INSTRUCTION:**

1. Replace the rear stabilizer bar (see TOPIx Workshop Manual, section 204-02).
2. Perform a four-wheel alignment (see TOPIx Workshop Manual, section 204-00).