



**NUMBER:** 08-093-22 REV. A

**GROUP:** 08 - Electrical

**DATE:** May 13, 2022

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This bulletin supersedes Technical Service Bulletin (TSB) 08-093-22, date of issue April 22, 2022, which should be removed from your files. All revisions are highlighted with \*\*asterisks\*\* and include converting the bulletin to an RSU, symptom/condition and LOP.

\*\*This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 22-093, date of issue May 13, 2022. All applicable Un-Sold RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.\*\*

#### SUBJECT:

Flash: Hybrid Control Processor (HCP) Updates

### **OVERVIEW:**

This bulletin involves updating the HCP with the latest available software.

### **MODELS:**

2022 (DT)

RAM 1500 Pickup

NOTE: This bulletin applies to vehicles within the following markets/countries: North America, APAC, EMEA and LATAM.

NOTE: This bulletin applies to vehicles built on or before March 29, 2022 (MDH 0329XX) equipped with a 5.7L V8 HEMI MDS VVT eTorque Engine (Sales Code EZL).

#### SYMPTOM/CONDITION:

Customers may experience a Malfunction Indicator Lamp (MIL) illumination. Upon further investigation the technician may find one or more of the following Diagnostic trouble Codes (DTCs) have been set:

- P1C64 Hybrid Perf Engine Speed Below Target During Autostart.
- U0402 Implausible Data Received From TCM.

The customer may also describe one or more of the following:

- \*\*During a Engine Stop/Start (ESS) event, the autostart fails and the AutoPark engages. \*\*
- Transmission is in Limp Mode.

#### **DIAGNOSIS:**

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/Service Library, verify all related systems are functioning as designed. If DTCs or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

\*\*If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits the symptom/condition or DTC, perform the repair.\*\*

CAUTION! The HCP is flash programmable and is sensitive to cold temperature during module flashing. The HCP will need to be flashed when the vehicle is at room temperature. Failure to flash the module at room temperature can cause the flash procedure to not complete which could suggest an unnecessary component replacement.

#### REPAIR PROCEDURE:

NOTE: Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during the flash process.

NOTE: If this flash process is interrupted/aborted, the flash should be restarted.

- 1. \*\*Is the vehicle on the RSU VIN list?
  - YES>>> Proceed to Step 2.
  - NO>>> Proceed to Step 3.
- 2. Does the HCP control module have the latest software already installed?
  - YES>>> This bulletin has been completed. Use inspect LOP (18-19-86-93) to close the active RSU.
  - NO>>> Proceed to Step 3.\*\*
- 3. Reprogram the HCP with the latest software. Detailed instructions for flashing control modules using the wiTECH Diagnostic Application are available by selecting the application' "HELP" tab.
- 4. Clear any DTCs that may have been set in other modules due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow them to be cleared.

## **POLICY:**

Reimbursable within the provisions of the warranty.

### TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
**18-19-86-93	Processor, Hybrid Control (HCP/AHCP) - Inspect Software Level Only (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.**
18-19-86-AH	Processor, Hybrid Control (HCP/AHCP) – Inspect and Reprogram (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.

NOTE: The expected completion time for the flash download portion of this procedure is approximately 5 minutes. Actual flash download times may be affected by vehicle connection and network capabilities.

# \*\*FAILURE CODE:

The dealer must choose which failure code to use depending on if this is a Rapid Service Update (RSU) or Technical Service Bulletin.

- The "RF" failure code is required for essential module flash/reprogramming and can only be used after confirmation that the VIN is included on the RSU.
- The failure code "RF" (Required Flash) can no longer be used on Technical Service Bulletin flashes. The "RF" failure code must be used on an RSU.
- If the customer's concern matches the SYMPTOM/CONDITION identified in the Technical Service Bulletin, failure code CC is to be used. When utilizing this failure code, the 3C's must be supplied.

RF	Required Flash - RSU
CC	Customer Concern**