



**SERVICE ACTION K161: STEERING GEAR FIXING -
UPDATE**

**SERVICE
BULLETIN**

19-DEC-14

**NO.: 6-195NAS
(issue 2)**

**SECTION: GENERAL
INFORMATION**

MARKET: CAN / USA

CHANGES ARE LIMITED TO THE EXTENSION OF THE EXPIRY DATE

DESCRIPTION

An issue has been identified on a number of XF (X250), XJ (X351), and XK (X150) vehicles where the residual torque on the steering gear pinion bolt could be below the lower specification and in some cases the customer may experience a knocking noise from the steering gear. The latter will only be the case if the early steering degradation is ignored by the customer.

AFFECTED VEHICLES

The VINs of affected vehicles are:

- XF (X250; Rear Wheel Drive only) S61362-S64329
- XJ (X351; Rear Wheel Drive only) V32428-V42235
- XK (X150 B49600-B50786

ACTION TO BE TAKEN

Retailers are required to check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Retailers are required to **HOLD** all affected vehicles in the listed VIN ranges that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action.

Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Refer to Technical Bulletin K161NAS: *Service Action: Steering Gear Fixing*, for detailed repair instructions.

PARTS

PART No.	DESCRIPTION	QTY. / VALUE	% OF VEHICLES REQUIRING PART*
C2P8152	Washer	1	100

*** when ordering parts, order only the expected percentage demand of parts identified**

TOOLS

Refer to Workshop Manual for any required tools

WARRANTY

NOTE: check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action.

Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Always refer to DDW to obtain the latest repair time. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code 'K161' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **31 July 2015** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART No. / SUNDRY CODE	QTY. / VALUE
K161	B	Fit washer - XF, XK	10.10.99	0.20	C2P8152	1
K161	C	Fit washer - XF, XK Drive in / drive out	10.10.99 10.10.10	0.20 0.10	C2P8152 -	1 -
K161	D	Fit washer - XJ	05.10.30	0.30	C2P8152	1
K161	E	Fit washer - XJ Drive in / drive out	05.10.30 10.10.10	0.30 0.10	C2P8152 -	1 -

Normal Warranty policies and procedures apply