



# Technical Service Bulletin

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## 55 Status of the charging port door(s) is displayed incorrectly

55 22 69 2064953/3 June 13, 2022. Supersedes Technical Service Bulletin Group 55 number 21-64 dated October 31, 2021, for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
e-tron GT	2022	000001 – 007101	Not Applicable
RS e-tron GT	2022	900001 – 903527	

## Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised header (Corrected Elsa display issue) Revised <i>Production Solution</i> Revised <i>Required Parts and Tools</i> (Modified part number)
2	10/29/2021	Revised header (Corrected Elsa display issue)
1	10/26/2021	Initial publication

### Customer states:

- The status (open/closed) of the charging port door(s) is displayed incorrectly in the driver information system (DIS).

### Workshop findings:



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- The status of one or both charging port doors is not detected correctly. The charging port door actuator(s) is defective.

## Technical Background

Oxidation and/or contamination of the charging port door actuator can lead to this concern.

The DIS in the Audi virtual cockpit displays the message that the charging port door needs to be closed (Figure 1).





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*Figure 1. DIS message incorrectly requesting to close the charging port door.*

## Production Solution

Optimized charging port door actuators in series production in CW03/2022.

## Service

Replace both charging port door actuators (left + right) according to the Elsa Repair Manual.

## Warranty

Claim Type:	<ul style="list-style-type: none"><li>• 110 up to 48 Months/50,000 Miles.</li><li>• G10 for CPO Covered Vehicles – Verify Owner.</li><li>• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li></ul>		
Service Number:	5544		
Damage Code:	0040		
Labor Operations:	2 Fuel door positioning motors remove + reinstall	5544 2099	60 TU
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 50 TU)



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	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
<b>Claim Comment:</b>	As per TSB 2064953/3		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Required Parts and Tools

The part numbers mentioned in this TSB are different than the ones listed in ETKA. Only use parts listed in this TSB, this includes superseding part numbers!		
Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA
9J1962625B	Actuator	02

## Additional Information

All parts and service references provided in this TSB (2064953) are subject to change and/or removal.

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