

RTTI not populating in MY22 Macan

Vehicles Affected

Models	Model Year	Model Type	VIN Range	Vehicle-Specific Equipment
Macan	2022	95B	N/A	IY2

Revision History

Revision	Release Date	Changes
0	June 14, 2022	Original document

Condition

MY22 Macan customers (with IY2 option) report that Real-Time Traffic Information (RTTI) is not showing for them in map view (neither in default view, nor during active route guidance). The service has never worked before on the vehicle and cannot be resolved by changing the private mode setting for individual services.

Technical Background

There is a coding issue for the PayTMC value (TMC = Traffic Message Channel) for certain MY22 Macan builds based on SOP date (IY2 option). On affected vehicles, the default value is set to 0 instead of 65533. This is causing the vehicle to not receive Real-Time Traffic Information.

Service Information

Please use PCSS to determine whether this TI covers vehicle by checking vehicle equipment. Description how to check vehicle equipment is attached on page 2.

Once confirmed that vehicle is affected and equipped with IY2, a workshop visit is required to re-code MIB2+ with correct PayTMC value.

With applied PIWIS tester (Tester-Release 41.100.010 or newer), please select PCM/Coding & Programming/Automatic Coding. After completion, PayTMC value is set correctly.

Please ensure to create and upload a vehicle analysis log (VAL) for documentation. PayTMC value can be verified in VAL.

To check vehicle equipment for IY2, please follow the steps below in PCSS:

1. Enter VIN in PCSS

1

Vehicle identification number (VIN) WP1AA2A52NLB04185
 Order type Macan (95BAU1)
 Model year 2022

There are open campaigns for this vehicle.

Campaigns

Campaign	Description	Scope	Stop sales	Date
WNNO	Permanent omission of electric steering column adjustment	1	No	-

Warranty data

There are no warranties for this vehicle.

Vehicle description and general information

Vehicle description and general information	Value
Engine type	DMTD
Gearbox type	A5B03
Tire code	XNB2P047
Transmission serial number	10120115
Engine number	040141

Vehicle equipment (M-numbers)

Filter equipment by MNR or description

MNR	Ty...	Description
2ZH	F	Heated Steering Wheel
8IU	F	LED Headlights incl. Porsche Dynamic Light System Plus (PDLS+)
8T3	F	Adaptive Cruise Control (ACC)
9VL	F	BOSE® Surround Sound System
C8L	F	20" Macan S Wheels in Vesuvius Grey
KA6	F	Surround View
PU2	F	Premium Package Plus
Q2J	F	Power Seats (14-way) with Memory Package

2. Search Vehicle equipment (M-numbers) by entering "IY2" in search bar

2

Vehicle equipment (M-numbers)

Filter equipment by MNR or description

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3. Confirm that vehicle has "IY2" (=Model Year Period 2)

3

Vehicle equipment (M-numbers)

Filter equipment by MNR or description

IY2

MNR	Ty...	Description
IY2	S	MODEL YEAR PERIOD 2 (FROM WEEK 48)

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Warranty

Repair time for re-coding the Central Computer should be filed in accordance with standard warranty policies and procedures.

Search Items

Connect, macan, traffic, real-time, real-time traffic information

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