

RCA-34-22-001-1: Replace Onboard Charger to Enable AC Charging

Rivian is initiating a customer satisfaction campaign for some model year 2022 R1T vehicles that may have been built with an onboard charger that cannot charge on alternating current (AC). The part supplier shipped onboard chargers that were built with a faulty component. Though AC charging may be disabled in these vehicles, direct current (DC) fast charging is still functional. Rivian will replace the onboard charger. Rivian is launching this campaign for customer satisfaction and to ensure the quality of Rivian vehicles.

Document Type	Customer Satisfaction Campaign Bulletin	
Date	June 10, 2022	
Affected Region(s)	USA	
Affected Model(s)	R1T	
Model Year(s)	2022	
Approximate Build Dates	October 2021	
Refer to the FSA Dashboard to determine if this document applies to a specific vehicle.		
Vehicle System	34 - High Voltage Distribution	
Minimum Service Location	Mobile	

Required Parts

Part Number	Quantity	Engineering Name	Service Name/Notes
PT00048313-E	1	CHARGER - ON BOARD; HV; NA	Charger, Onboard



Attention: The parts listed in this table are only for unique steps that are called out in this bulletin. Some sections of this bulletin might refer to Service Manual procedures which require additional parts. Always review the bulletin and all potentially related Service Manual procedures before ordering parts and beginning work.

Procedure

- 1. Replace: Charger, Onboard (refer to service manual procedure 343210010).
- 2. Reinstall all components that were removed for access and replace all non-reusable components.

Labor Codes

Labor Code	Description	
RCA342200100	RCA-34-22-001-1 not applicable	
RCA342200101	Replace onboard charger	
Contact ServiceDocumentFeedback@rivian.com regarding labor codes and document content.		