

*** * TECHNICAL INFORMATION NOTICE * ***

DATE: June 24, 2022
TO: Mitsubishi Motors US Service and Parts Managers
RE: State of Georgia Letterhead – Takata Recalls
TIN NO. TIN-22-00-011

.....

AFFECTED VEHICLES: Certain 2004-2007 Lancer, 2006-2009 Raider, and 2012-2017 i-MiEV

PURPOSE:

With permission from the Georgia Department of Revenue - Motor Vehicle Division and Georgia Department of Driver Services, on June 22, 2022, MMNA will be mailing letters to owners, with Georgia addresses, of certain 2004-2007 Lancer, 2006-2009 Raider, and 2012-2017 i-MiEV vehicles with open Takata recalls. These notification letters will be printed on a State of Georgia letterhead and mailed in an envelope with MMNA's mail processing return address. Please take the time to familiarize yourself with the attached letter and envelope as some owners may ask you about their authenticity.

MMNA has ample inventory of Takata recall parts. To minimize any customer inconvenience, be sure your dealership has an adequate supply of recall parts on hand.

Thank you in advance for your immediate attention. Should you have any questions, please do not hesitate to contact your District Parts and Service Manager.



State of Georgia
Motor Vehicle Division
PO Box 746
Wheeling, IL 60090

Spencer R. Moore
Commissioner

Department of Revenue
Robyn A. Crittenden
Commissioner

[NAME]
[ADDRESS]

URGENT AIRBAG SAFETY RECALL: IMMEDIATE ACTION REQUIRED!

This notice applies to a vehicle registered in your name:

[YEAR] MITSUBISHI [MODEL]
VIN: [XXXXXXXXXXXXXXXXXX]

Why am I receiving this notice?

The Georgia Department of Revenue - Motor Vehicle Division and Georgia Department of Driver Services are contacting you personally because your [YEAR] MITSUBISHI [MODEL] has a recalled airbag that could **kill or seriously injure you and your passengers** if it deploys.

We have received information from MITSUBISHI, that your vehicle requires immediate attention. If the airbags deploy, **in some cases the airbags may explode** and spray sharp metal fragments or shrapnel toward you and your passengers.

According to records from MITSUBISHI, your vehicle has not been repaired yet. The potentially lifesaving recall repair is **FREE**, **yes FREE**, and parts are available now. A **FREE** loaner car, towing service or other alternative transportation may be available to assist with any inconvenience this repair may cause. **Please call 1-855-681-6147** for more information or to schedule a **FREE** recall repair.

IF YOU NO LONGER OWN THIS VEHICLE: DISREGARD THIS LETTER

What should I do?

Find your nearest MITSUBISHI dealership and schedule a **FREE** recall repair.



Visit www.mitsubishicars.com/recall



OR Call 1-855-681-6147

If you think you have already taken action on this recall, visit NHTSA.gov/recalls and enter your **Vehicle Identification Number** (VIN) to verify and ensure that no other recalls have been issued for your vehicle.

MITSUBISHI is one of 19 vehicle manufacturers affected by this urgent airbag safety recall. The National Highway Traffic Safety Administration (**NHTSA**) reports 19 confirmed deaths in the United States and hundreds of alleged injuries resulting from this defect.

Please encourage your family and friends to check for vehicle safety recalls using their VIN at NHTSA.gov/recalls. You and your family's safety on Georgia's roadways is our top priority. **Please act NOW to protect yourself and your passengers.**

If you believe that MITSUBISHI or your MITSUBISHI dealership is unable to remedy the defect without charge within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590, or you may call the toll-free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153) or go to NHTSA.gov.



State of Georgia
Motor Vehicle Division
PO Box 746
Wheeling, IL. 60090



Presorted
First Class Mail
U.S. Postage
PAID
Permit 1106
Royal Oak, MI

ELECTRONIC SERVICE REQUESTED

[NAME]
[ADDRESS]

SAMPLE

SAMPLE



State of Georgia
 Motor Vehicle Division
 PO Box 746
 Wheeling, IL 60090

Spencer R. Moore
 Commissioner

Department of Revenue
 Robyn A. Crittenden
 Commissioner

[NAME]
 [ADDRESS]

RETIRO URGENTE DE SEGURIDAD SE REQUIERE ACCIÓN INMEDIATA

Este aviso es en referencia a un vehículo registrado a su nombre:

[YEAR] MITSUBISHI [MODEL]
 VIN: [XXXXXXXXXXXXXXXXXXXX]

¿Por qué he recibido este aviso?

El Departamento de Ingresos de Georgia – la División de Vehículos Motorizados y el Departamento de Servicios al Conductor de Georgia se han comunicado personalmente con usted porque la bolsa de aire de su vehículo [MAKE] MITSUBISHI [YEAR] tiene un defecto de seguridad que puede **matar o herir gravemente a sus pasajeros y a usted** si se despliega.

Según la información que hemos recibido de MITSUBISHI, su vehículo necesita una reparación inmediata. **En algunos casos, las bolsas de aire explotan al desplegarse**, lanzando fragmentos metálicos filosos o metralla hacia usted y sus pasajeros.

Los archivos de MITSUBISHI indican que su vehículo aún no ha sido reparado. Esta reparación que puede salvar vidas es **GRATIS, si GRATIS**, y las piezas están disponibles ahora. Durante esta reparación, podemos prestarle un vehículo, ofrecerle servicio de remolque u otro medio de transporte como alternativa **GRATIS** para aliviar cualquier inconveniente. **Llame de inmediato al 1-855-681-6147** para más información o para coordinar su reparación **GRATIS**.

SI YA NO TIENE ESTE VEHÍCULO, IGNORE ESTA CARTA

¿Qué tengo que hacer?

Encuentre la agencia de MITSUBISHI más cercana y coordine su reparación **GRATIS**.



Visit www.mitsubishicars.com/recall



o Llame 1-855-681-6147

Si cree que ya ha tomado medidas sobre este retiro, visite NHTSA.gov/recalls e ingrese el **Número de Identificación de su Vehículo (VIN)** para verificar y asegurarse de que no se hayan emitido otros defectos y retiros para su vehículo.

MITSUBISHI es uno de los 19 fabricantes más afectados por el defecto urgente de seguridad de estas bolsas de aire. La Administración Nacional de Seguridad del Tráfico en las Carreteras reporta 19 muertes confirmadas en los Estados Unidos y cientos de lesiones supuestamente derivadas de este defecto.

Asegúrese que su familia y amistades verifiquen si existe algún aviso urgente de seguridad para sus vehículos utilizando el número de identificación del vehículo (VIN) en NHTSA.gov/recalls.

Su seguridad y la de su familia en las carreteras de Georgia son nuestra prioridad. Actúe AHORA para proteger su vida y la de sus pasajeros.