



# Technical Service Bulletin

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## PSS 93 Red battery symbol, DTC P0B1300 is stored in the hybrid battery management module

93 22 76 2062211/7 July 12, 2022. Supersedes Technical Service Bulletin Group 93 number 22-74 dated June 6, 2022, for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A7 e quattro	2021 – 2022	All	PHEV
Q5 e quattro	2020 – 2022		

## Condition

REVISION HISTORY		
Revision	Date	Purpose
6	-	Revised <i>Service</i> (Updated estimated date of software solution for A7 models)
5	06/06/2022	Corrected display error
4	05/23/2022	Revised <i>Warranty</i> (Updated damage code)

### Customer States:

- In the instrument cluster, the red battery symbol is shown with the text "Electrical system: fault. Safely stop vehicle" (Figure 1).





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- After switching the ignition on and then off again, the warning lamp is off **Figure 1. Red battery symbol.** and the vehicle works again.

## Workshop Findings:

- The following DTC is stored in the hybrid battery management module, J840 (address word 008C):
- **DTC POB1300** (Hybrid/HV battery current measurement sender 1/2 variation) with symptom code 14348.

This PSS applies if one of the following DTC Combinations is logged in the hybrid battery management module, J840 (address word 008C):

DTC	Description	DTC #2
POB1300	Only entry in 008C	-
POB1300	In combination with	P33F000
POB1300	In combination with	U059B00

The PSS **does not apply** if other DTCs in addition to the above combinations are logged in the hybrid battery management module, J840 (address word 008C). In this case, the PSS does not apply, continue diagnosis outside of the PSS.

## Technical Background

There are certain issues with the internal communication between the battery junction box and the power/voltage sensor, which are very unlikely for the customer to experience again.

## Production Solution



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This bulletin will be updated when more information is available. A solution is currently under development.

## Service

1. Explain to the customer that a solution for Q5 PHEV is expected by the end of Q3 2022 and the A7 PHEV solution is expected by the end of Q2 2023 (both dates are subject to change) and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*), or through the Technical Assistance page in ELSA.

## Warranty

Claim Type:	<ul style="list-style-type: none"><li>• 110 up to 48 Months/50,000 Miles.</li><li>• G10 for CPO Covered Vehicles – Verify Owner.</li><li>• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li></ul>		
Service Number:	9327		
Damage Code:	0040		
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 20 TU)
	Road test prior to service procedure	No allowance	0 TU



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	Road test after service procedure	No allowance	0 TU
<b>Claim Comment:</b>	As per TSB 2062211/6		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Additional Information

All part and service references provided in this TSB (2062211) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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