



NUMBER: 23-020-13

GROUP: Body

DATE: May 24, 2013

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SUBJECT:

Right Front Door Body Side Molding Adhesive Visible

OVERVIEW:

This bulletin involves inspecting and if necessary replacing the right front door body side molding.

MODELS:

2013 (RT) Town and Country

NOTE: This bulletin applies to vehicles built on or after February 14, 2013 (MDH 0214XX) and on or before March 13, 2013 (MDH 0313XX) equipped with bright body side molding (sales code MHE).

SYMPTOM/CONDITION:

Right front door body side molding adhesive visible.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1 (AR)	05182598AA	Molding, Right Front Door

REPAIR PROCEDURE:

1. Inspect the right front door molding. Is the mounting tape visible as shown in (Fig. 1)?
 - a. Yes>>> Proceed to [Step #2](#).
 - b. No>>>> Return the vehicle to the customer or dealer inventory.

NOTE: The inspection figure is at the leading edge of the right front door molding near the right front fender.

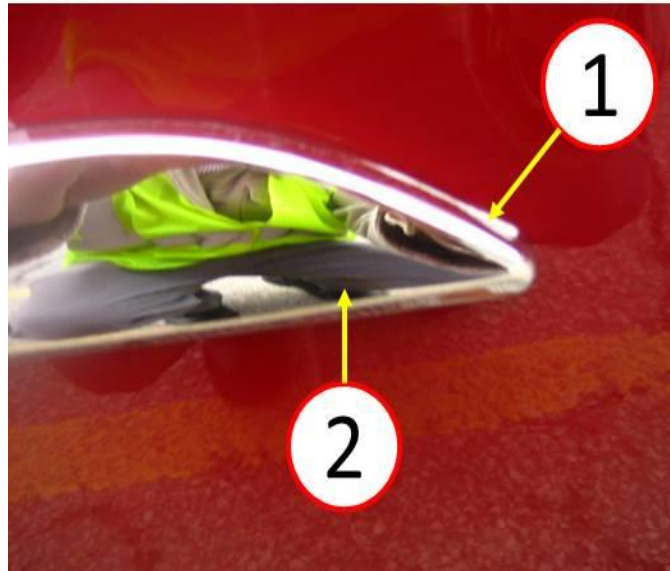


Fig. 1 Inspection

- 1 - Excess Adhesive
- 2 - Right Front Door Molding

2. Remove the right front door molding using trim stick C-4755 as shown in [\(Fig. 2\)](#)

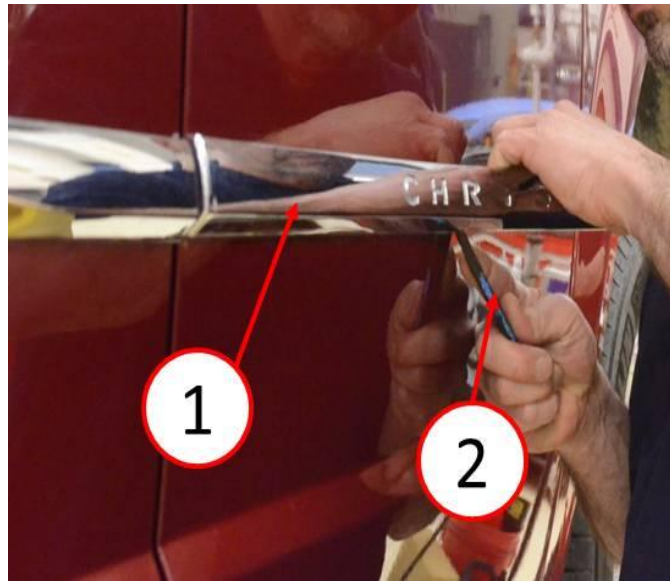


Fig. 2 Removing Right Door Molding

- 1 - Right Front Door Molding
- 2 - Trim Stick C-4755

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3. Remove adhesive residue from the door panel with 3M General Purpose Adhesive Cleaner 08984 or equivalent using a trim stick C-4755 (Fig. 3).

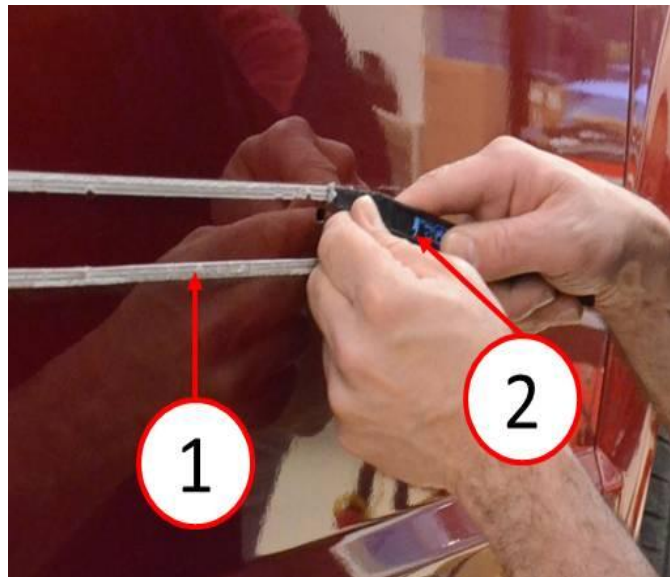


Fig. 3 Removing Adhesive

- 1 - Adhesive
 - 2 - Trim Stick C-4755
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4. Clean the surface area where the new molding will be installed with isopropyl alcohol ([Fig. 4](#)).



Fig. 4 Cleaning Panel

- 1 - Isopropyl Alcohol
- 2 - Lint Free Rag

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5. Remove the adhesive protective backing from the new door molding and install on the vehicle aligning with the sliding door molding ([Fig. 5](#)).

NOTE: Using your hands apply firm pressure to the molding in 20 second intervals to ensure it is properly wetted out.



Fig. 5 Installing Right Door Molding

1 - Applying Firm Pressure And Aligning With The Sliding Door Molding

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
23-02-11-9A	Inspect the right front door body side molding only (1 - Semi-Skilled)	0.2Hrs.
23-02-11-9B	Inspect and replace the right front door body side molding only (1 - Semi-Skilled)	0.3Hrs.

FAILURE CODE:

ZZ	Service Action
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