



Technical Service Bulletin

37 Vehicle Does Not Accelerate After Coming To A Stop. SAFE Warning Displayed On Instrument Cluster

37 22 06 2067546/1 July 14, 2022.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
e-tron GT, and RS e-tron GT	2022 – 2023	All	Not Applicable

Condition

Customer states:

Upon the vehicle resting at a stop, for a period of time greater than 30 seconds, the vehicle will no longer accelerate.

“SAFE” warning is shown by the instrument cluster (Figure 1).

Vehicle operates properly after an ignition cycle.



Figure 1: “SAFE” warning is shown by the instrument cluster



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Workshop findings:

No relevant DTCs are stored.

Technical Background

If a button on the remote key is pressed and held for longer than 60 seconds while driving, it is possible that a reset of the convenience control module J393 (address word 0046) may occur.

If the convenience control module J393 (0046) performs a reset, the vehicle is prevented from accelerating at the next stand still event lasting over 30 seconds.

Production Solution

Updated software in the convenience control module J393 (0046).

Service

Update convenience control unit J393 (DA0046) with SVM. To enter the SVM code, use "Flash" mode on the ODIS tester. The SVM code is **46A032**. Follow the instructions on the tester.

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.
2. Update the control module J393 (0046) using the SVM action code as listed in the table below, if necessary:

Model	Old Software Part Number	Old Software Version	Old Hardware Part Number	Old Hardware Version	New Software Part Number	New Software Version	SVM Code Input
	992.907.064.CT	585	8W1.907.064.T	45	992.907.064.DT	604	46A032



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e-tron GT		584				
	992.907.064.CK	585	8W1.907.064.K		992.907.064.DK	
		584				

Warranty

Claim Type:	<ul style="list-style-type: none"> • 110 up to 48 Months/50,000 Miles. • G10 for CPO Covered vehicles – Verify Owner. • If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only. 		
Service Number:	5789		
Damage Code:	0040		
Labor Operations:	Software Update (Includes checking for DTCs)	0151 0000	Time stated on the diagnostic protocol (Max 100 TU)
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	10 TU
Claim Comment:	As per TSB 2067546/1		



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All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (2067546) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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