

# TECHNICAL BULLETIN

J030NAS1  
25-SEP-13



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

## **SECTION: 501-12**

## **Non-Compliance Recall: Roof Power Window Operation**

### **AFFECTED VEHICLE RANGE:**

**XK (X150)**

**Convertible only**

**VIN:**

**B42168-B52946**

**Model Year:**

**2011-2014**

### **MARKETS:**

NAS

### **CONDITION SUMMARY:**

**Situation:** Jaguar has detected a non-compliance with Federal Motor Vehicle Safety Standard (FMVSS) and Canada Motor Vehicle Safety Standard (CMVSS) on XK convertible vehicles in the listed VIN range. The overhead mounted console switch which raises and lowers the convertible roof does not comply with the requirements of FMVSS118 and CMVSS118 for vehicles built on or after 1 October 2010, specifically in regard to the operation of the power windows which are raised and lowered by the operation of the roof switch. A non-compliant switch could increase the risk of inadvertent power window activation and occupant injury.

**Action:** Retailers are required to before sale **HOLD** all affected vehicles in the above VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action detailed in this Technical Bulletin. For cars in retailer inventory, this should be performed after completion of the vehicle Pre-Delivery Inspection (PDI).

### **PARTS:**

PART NO.	DESCRIPTION	QTY.	% OF VEHICLES REQUIRING PART*
C2P25445AMN	Overhead console – Canvas	1	25
C2P25445PVJ	Overhead console - Charcoal	1	75

\* when ordering parts, order the expected percentage failure rate of parts identified only

### **SPECIAL TOOLS:**

Refer to Workshop Manual / Service Instruction for any required special tools

### **WARRANTY:**

△ **NOTE:** Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to the Repair Times Searcher (RTS) on TOPIx to obtain the latest repair time. Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code 'J030' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

Warranty claims must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART NO.	QTY. / VALUE
J030	B	Renew overhead console - Canvas	76.13.69	0.20	C2P25445AMN	1
J030	C	Renew overhead console - Canvas Drive in/drive out	76.13.69 10.10.10	0.20 0.10	C2P25445AMN -	1 -
J030	D	Renew overhead console - Charcoal	76.13.69	0.20	C2P25445PVJ	1
J030	E	Renew overhead console - Charcoal Drive in/drive out	76.13.69 10.10.10	0.20 0.10	C2P25445PVJ -	1 -

Normal Warranty policies and procedures apply

### **SERVICE INSTRUCTION:**

1. Replace the overhead console (see TOPIx Workshop Manual, Section 501-12).