



# Preliminary Information

## PIT5922 Unable to Complete Express Function Normalization Procedure After Replacing Driver or Passenger Window Motor or Window Regulator - B1956 SYM55

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
GMC	Yukon Models	2022	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	00W Continental Window Motor
Condition	Some customers may be unable to perform the express function normalization procedure after replacing a driver front or passenger front window motor or regulator assembly. Dealer may find B1956 SYM55 setting in BCM.
Cause	The cause of the condition may be that due to part shortages with the Continental window motors and regulators, engineering developed and implemented Brose window motors and regulators to be used.

Correction:

If vehicle requires replacing the window motor or regulator, then replace the defective part with Brose window motor or regulator service parts. Both Driver and Passenger window motor or regulator will need to be replaced.

**NOTE: RPO 00W Continental Window Motor / Regulator was used between build dates of 6/7/21 to 9/11/21 and again from build dates of 12/6/2021 to 01/24/22.**

Once both front window motors or regulators are replaced with Brose service parts, the dealer must contact the Techline Customer Support Center (TCSC) at 1-800-828-6860 English or 1-800-503-3222 French to perform a reconfiguration removing 00W from the build RPOs to properly configure the BCM for the replacement Brose window motors or regulators that are now installed in the vehicle.

Version History

Version	1
Modified	06/06/2022 - Created on.

