



Preliminary Information

PIP5792D 6L80 6L90 8L90 10L80 10L000 Equipped Vehicles With A Harsh Shift Shudder Surge Stall Or High Transmission Fluid Temperature Concern With Low Mileage

Models

| Brand: | Model: | Model Years: | VIN: | | Engine: | Transmissions: |
|-----------|---|--------------|------|-----|----------------|---------------------|
| | | | from | to | | |
| Cadillac | Escalade | 2021 - 2022 | All | All | All | MHS MQC |
| Chevrolet | Silverado 1500 | 2021 | All | All | All Except L3B | MQB MQE MYC |
| Chevrolet | Silverado 1500 LTD (RPO J21, VIN Digit 5 = W / Y) | 2022 | All | All | All Except L3B | MQB MQE MYC |
| Chevrolet | Silverado 1500 New (RPO J22, VIN Digit 5 = A / D) | 2022 | All | All | All Except L3B | MHS MHT MQB MQC MQE |
| Chevrolet | Silverado 2500HD 3500HD | 2021 - 2022 | All | All | All | MGM MGU MYD |
| Chevrolet | Suburban | 2021 - 2022 | All | All | All | MHS MQC |
| Chevrolet | Tahoe | 2021 - 2022 | All | All | All | MHS MQC |
| GMC | Sierra 1500 | 2021 | All | All | All Except L3B | MQB MQE MYC |
| GMC | Sierra 1500 LTD (RPO J21, VIN Digit 5 = 8 / 9) | 2022 | All | All | All Except L3B | MQB MQE MYC |
| GMC | Sierra 1500 New (RPO J22, VIN Digit 5 = H / U) | 2022 | All | All | All Except L3B | MHS MHT MQB MQC MQE |
| GMC | Sierra 2500HD 3500HD | 2021 - 2022 | All | All | All | MGM MGU MYD |
| GMC | Yukon | 2021 - 2022 | All | All | All | MHS MQC |

| | |
|----------------------------|---|
| Involved Region or Country | North America |
| Condition | Customers may comment on harsh shifts, shudder, surge or stall. Customers may also comment on above normal transmission fluid temperature. |
| Cause | Root cause may be a twisted cooler line on low mileage vehicles. |

Correction:

Note: A twisted cooler line may cause DTC P27EC to set in the TCM on ETRS transmissions. (RPO MHS MQC)

Inspect for a twisted cooler line, example shown in the picture below.

In some cases it may be necessary to remove the under body panels in order to clearly see the cooler lines.



If the cooler line is twisted disconnect the cooler line from the transmission auxiliary cooler and untwist it then reconnect the cooler line.

If no concerns are found with the rubber being misshaped check the transmission fluid level following SI and add fluid if needed.

If the cooler line is misshaped the cooler line should be replaced then check the transmission fluid level following SI and add fluid if needed.

Version History

| Version | 5 |
|----------|--|
| Modified | 03/23/2021 - Created. 05/24/2021 - Added note that P27EC may set in the TCM on ETRS transmissions. 06/04/2021 - Added that customers may also comment on above normal transmission fluid temperature. 12/03/2021 - Added the 2022 model year and excluded the LB3 engine. 06/16/2022 - Added transmission RPO codes MHS and MHT. Added 2022 new models Chevrolet Silverado and GMC Sierra. This PI will transition to a bulletin in the 3rd quarter of 2022. |



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