



## VOLKSWAGEN DEALER COMMUNICATION

### Campaign Closure Notice – Service Actions 91CZ, 91DC & 91Di / Infotainment System Software Update

<b>This notice is for:</b>	✓ Dealer Principal	✓ Service Manager	✓ Warranty Administrator
	✓ General Manager	✓ Parts Manager	✓ Technicians
	✓ Sales Managers	✓ Service Consultant	

**Date:** July 14, 2022

**Closure Notice Information**

Effective immediately, Service Actions 91CZ, 91DC and 91Di have been closed and no further software updates can be made under these codes. This closure includes Over-the-Air (OTA) updating as well.

Dealers who have scheduled customers for any of these action codes are asked to reach out to cancel those appointments.

All outstanding claims must be submitted in SAGA by July 31, 2022. After this date, claims will no longer be accepted in the system and no further payments will be made.

Dealers with any questions should contact Warranty.

**-END OF MESSAGE-**

*Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.*