

# Technical Service Bulletin



## 19 Engine coolant level warning illuminated, but coolant level is correct

19 13 39 2024784/3 May 28, 2013. Supersedes Technical Service Bulletin Group 19 number 11-22 dated March 31, 2011 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
TT	2007 - 2011	All	Not Applicable
A3	2004 - 2011		

## Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised header data (Added model years)
2	3/31/2011	Revised <i>Warranty</i>
1	1/12/2011	Original publication

- The engine coolant level too low warning light is illuminated (Figure 1).
- The coolant level in the reservoir is correct.
- The complaint can be reproduced.
- No DTCs are stored in the control unit.



*Figure 1. The engine coolant level too low warning light.*

## Technical Background

Deposits or coolant residues obstruct the electric transition on the sensor in the reservoir. This affects the coolant level display.

## Production Solution

Not applicable.

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## Service

Replace the coolant reservoir and add two silicate cartridges (part number **4E0121176**) to the reservoir.

## Warranty

<b>Claim Type:</b>	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
<b>Service Number:</b>	1940		
<b>Damage Code:</b>	0040		
<b>Labor Operations:</b>	Replace coolant reservoir	1940 1900	40 TU (TT) 40 TU (A3)
<b>Diagnostic Time:</b>	GFF	No allowance	0 TU
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
<b>Claim Comment:</b>	As per TSB #2024784/3		

## Required Parts and Tools

Part Number	Part Description	Quantity
1K0121407A	Coolant Reservoir	1
4E0121176	Silicate Cartridge	2
G 012A8G1G	Coolant	0.25



## Additional Information

All parts and service references provided in this TSB are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.