# **Technical product information**

| Topic           | "Drive System Fault" warning present within the DIP - Under full throttle conditions   |
|-----------------|--|
| Market<br>area  | Russische Föderation (5RU), Australia E04 Bentley rest Asia and Australia (6E04), China 796 VW Import Comp. Ltd (Vico), Beijing (6796), Germany E02 Bentley rest Europe (6E02), Japan E03 Bentley Japan (6E03), Korea, (South) E08 Bentley South Korea (6E08), United Arab Emirates E06 Bentley Middle East and Africa (6E06), United Kingdom E01 Bentley UK (6E01), United States E05 Bentley USA and rest America (6E05) |
| Brand           | Bentley  |
| Transaction No. | 2067483/1  |
| Level           | EH   |
| Status          | Approval   |
| Release<br>date |  |

#### **Event memory entries**

| Diagnostic address        | Event memory entry  | Fault type | Fault status |
|---------------------------|---|------------|--------------|
| 0001 - Engine electronics | P310B00: Fuel low pressure regulation Fuel pressure outside specification |            | static       |

#### New customer code

| Object of complaint  | Complaint type                                  | Position |
|--|---|----------|
| engine -> engine operation -> engine refinement                      | functionality -> misfire                        |          |
| engine -> engine operation -> power development -> engine power      | functionality -> uneven                         |          |
| engine -> engine operation -> power development -> throttle response | functionality -> misfire                        |          |
| vehicle service -> vehicle diagnosis -> guided fault finding         | control units, services -> with event log entry |          |

# Vehicle data

## New Continental GT(C) and New Flying Spur - V8 Kovomo

#### Sales types

| Туре   | MY   | Brand | Designation | Engine code | Gearbox code | Final drive code |
|--------|------|-------|-------------|-------------|--------------|------------------|
| 3S42CB | 2020 | Е     |             | *           | *            | *                |
| 3S42CB | 2021 | Е     |             | *           | *            | *                |
| 3S42CB | 2022 | Е     |             | *           | *            | *                |
| ZG22CB | 2020 | E     |             | *           | *            | *                |
| ZG22CB | 2021 | Е     |             | *           | *            | *                |
| ZG22CB | 2022 | Е     |             | *           | *            | *                |

### **Documents**

Document name master.xml

#### Transaction No.: 2067483/1

#### Customer statement / workshop findings

- Acceleration limitation with erratic engine behaviour under full throttle conditions
- Under acceleration the vehicle appears to be slow and unresponsive
- The engine appears to be underpowered during acceleration
- Drive System Fault warning evident within the DIP

The following DTC may also be evident

P310B00 – Symptom 2636 - Fuel low pressure regulation (Figure 1)

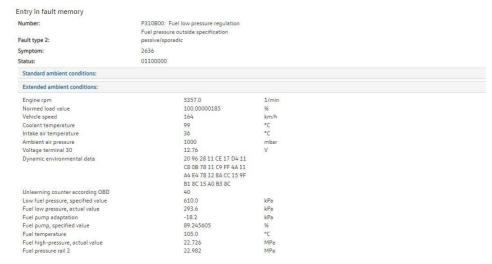


Figure 1

### Technical background

IMPORTANT: Before following the instruction within the Measure section you must confirm the issue is evident in conjunction with the above symptoms, Erase all DTC's and attempt to reproduce the issue

Should the issue be evident please refer to the instructions within the Measure section ensuring each step in followed to completion

#### However

Should the issue not be evident the operative must open a new DISS query or respond via the open DISS query and await feedback before conducting any further work

### Production change

#### Measure

VERY IMPORTANT: Before proceeding the operative should refer to Rep.Gr 20 - Fuel system - Safety precautions And Rep.Gr 20 - Fuel system - To check

- 1) Referring to Rep. Gr 20 Depressurise the fuel system
- 2) Referring to Figure 2 (Item 12) remove the fuel line shown

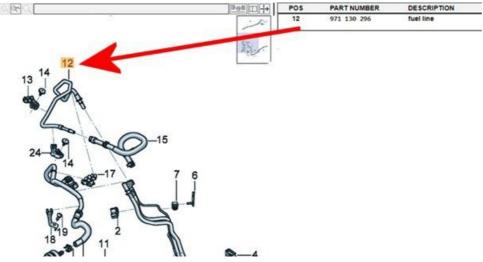


Figure 2

3) Referring to Figure 3 - Check to confirm if the fuel line is blocked/restricted





Figure 3

• In the event the fuel line is blocked/restricted - Replace the fuel line as shown in Figure 2 (item 12) ensuring all Rep.Gr guidelines are strictly adhered to

#### However

• In the event the fuel line is not blocked/restricted the operative should refer to Rep. Gr 20 and conduct the Low pressure fuel system - to test and provide feedback via a new or existing DISS query

#### Warranty accounting instructions

Due to the numerous possible scenarios/issues which could be evident, please use the Labour Operation times within Elsa Pro ensuring all applicable/required information is supplied with each warranty claim

#### Parts information

As per ETKA parts catalogue