



**NUMBER:** 23-039-15

**GROUP:** Body

**DATE:** October 23, 2015

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**SUBJECT:**

Driver Door Glass Moves Slow And/Or Binds

**OVERVIEW:**

This bulletin involves inspecting glass travel and if necessary replacing the front driver door glass run.

**MODELS:**

2012 - 2015 (MK74) Jeep Patriot

**NOTE: This bulletin applies to vehicles within the following markets/countries:  
NAFTA, LATAM, EMEA, APAC.**

**SYMPTOM/CONDITION:**

Driver door glass moves slow and/or binds in window run when cycling the window switch.

**DIAGNOSIS:**

1. If the customer describes the symptom/condition listed above, perform the front door glass speed test as follows:
  - a. Start the engine and lower the right and left front door glass.
  - b. Using the driver side master switch, raise both right and left front door glass panes at the same time.
  - c. Stop the test when either door glass reaches the full up position.
  - d. Note the position of the driver door glass if the passenger glass reaches the full up position first.
2. Does the driver door glass lag the passenger glass by more than 2 inches when fully raised?
  - a. Yes >>> Proceed with the Repair Procedure [Step #1](#).
  - b. No >>> This Bulletin does not apply. Normal diagnosis should be performed.

**PARTS REQUIRED:**

Qty.	Part No.	Description
1	05067769AD	Weatherstrip, Front Door Glass Run

**SPECIAL TOOLS/EQUIPMENT REQUIRED:**

C-4755	Trim Stick
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**REPAIR PROCEDURE:**

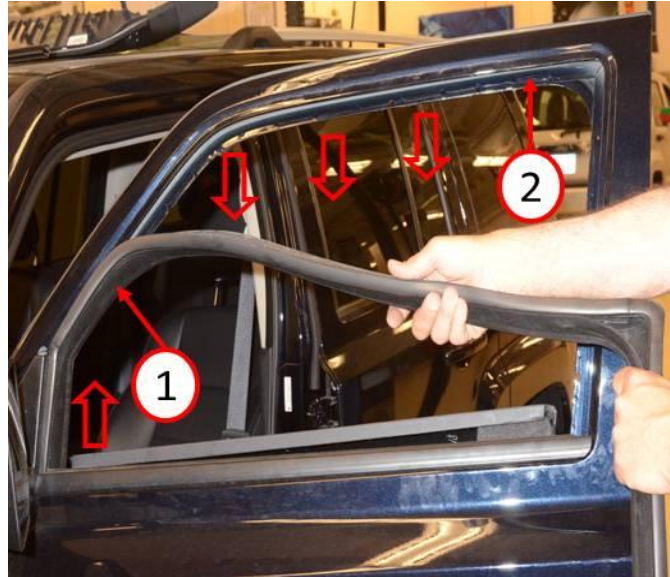
1. Remove the driver door glass and door module. Refer to the detailed procedures available in DealerConnect>TechCONNECT> under: Service Info> 23-Body> Door - Front> GLASS, Door> Removal.
2. Replace the driver door glass weatherstrip run. Pull weatherstrip run (1) out of metal door channel (2) at the B-pillar side of the door by pulling inward and up on the weatherstrip (Fig. 1).



**Fig. 1 Weatherstrip Removal**

- 1 - Weatherstrip Run  
2 - Door Channel
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3. Remove the rest of the weatherstrip (1) by pulling down around the top perimeter of the door channel (2) and pull the end of the weatherstrip up out of the door near the door mirror (Fig. 2).



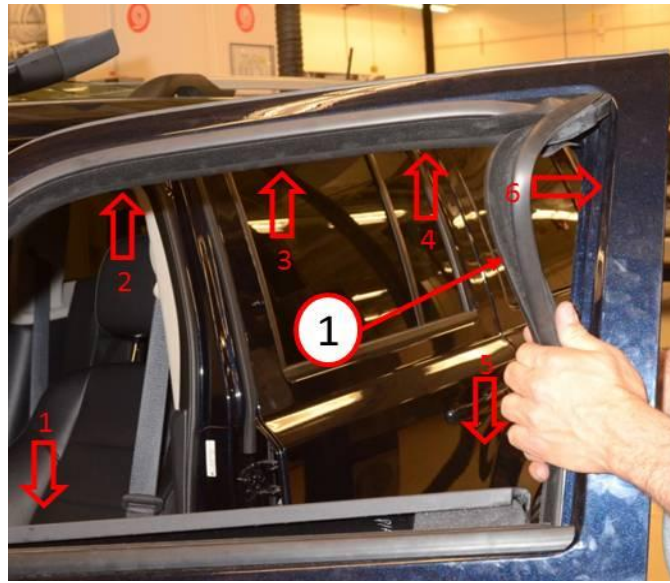
**Fig. 2 Weatherstrip Removal**

- 1 - Weatherstrip Run
- 2 - Door Channel

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4. Install new door weatherstrip run (1) by reversing the removal process (Fig. 3).

**NOTE: Make sure the glass run is seated below the outer and inner weatherstrip beltline (directional arrows 1 to 5) before reinstalling the door module and glass. If not directly pressurized the seal may still cause the window to bind during travel.**

**NOTE: Use glass cleaner if desired to aid installation of the new door weatherstrip run by spraying it on the OUTSIDE ONLY of the weatherstrip.**



**Fig. 3 Weatherstrip Installation**

1 - Weatherstrip Run

5. Reinstall the driver door glass and door module. Refer to the detailed procedures available in DealerConnect>TechCONNECT> under: Service Info> 23-Body> Door - Front> GLASS, Door> Installation.
6. Perform the front door glass speed test by starting the engine and with both front door glass in the full down position, raise the glass in both doors at the same time.
7. Does the driver door glass lag the passenger glass by more than 2 inches when fully raised?
  - a. Yes >>> Normal diagnosis should be performed.
  - b. No >>> Return the vehicle to the customer.

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

Labor Operation No:	Description	Skill Category	Amount
23-33-20-9M	Inspect and Replace Front Left Door Glass Run Weatherstrip (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.7 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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