



NUMBER: 08-024-17

GROUP: Electrical

DATE: March 02, 2017

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FOR HELP WITH USING wiTECH FOR ECU FLASH REPROGRAMMING, CLICK ON THE APPLICATION'S "HELP" TAB.

THE wiTECH SOFTWARE IS REQUIRED TO BE AT THE LATEST RELEASE BEFORE PERFORMING THIS PROCEDURE.

SUBJECT:

Instrument Panel Cluster (IPC) Replacement

OVERVIEW:

This bulletin involves replacing the IPC.

MODELS:

2014 (JC) Dodge Journey

NOTE: This bulletin applies to vehicles within the following markets/countries: LATAM.

NOTE: This bulletin applies to vehicles equipped with Brazil Equipment Group (Sales Code AB6).

SYMPTOM/CONDITION:

The customer may describe that inside the IPC display, the spelling of the word "Trip" is misspelled "Viajem".

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in TechCONNECT, verify all related systems are functioning as designed.

If the customer describes the symptom/condition listed above, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1	68249006AD	Cluster, Instrument Panel
1	68249007AD	Cluster, Instrument Panel
1	68249020AD	Cluster, Instrument Panel
1	68249021AD	Cluster, Instrument Panel

NOTE: The IPC will need to be ordered through the exchange center.

REPAIR PROCEDURE:

1. Replace the IPC with updated cluster. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info> 08 - Electrical> Instrument Cluster> Removal/Installation.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
08-45-10-9L	Cluster, Instrument Panel (IPC) - Replace w/ Sales Code AB6 (2 - Skilled)	6 - Electrical and Body Systems	0.3 Hrs.

FAILURE CODE:

ZZ	Service Action
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