

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Department Manager, Regulations and Certifications
<b>Re: Service Campaign Notification</b> <b>Model 907 (Sprinter)</b> <b>Model Year 2019-2021</b> <b>Provide Supplementary Operator's Manual</b>	DATE: June, 2022

**IMPORTANT SERVICE CAMPAIGN INFORMATION**



Mercedes-Benz



<b>Campaign No. :</b>	<b>Campaign</b>	Provide Supplementary Operator's Manual
2022020020	VS3RADABA	
<p>This is to notify you of the upcoming <b>Service Campaign</b> to provide a supplementary operator's manual on approximately <b>43,974</b> MY19-21 Mercedes-Benz Sprinter vans. All affected VINs will be flagged as <b>"OPEN"</b> in VMI.</p>		
<b>Background</b>		
<b>Issue</b>	Mercedes-Benz AG, the manufacturer of Sprinter vehicles, determined that on certain vehicles the information identifying the location of the installed radar sensors may be missing in the operator's manual.	
<b>What We're Doing</b>	MBUSA is conducting a service campaign. An authorized Mercedes-Benz Sprinter dealer will provide a supplementary operator's manual for the affected vehicles.	
<b>Parts</b>	Parts are available.	
<b>Vehicles Affected</b>		
<b>Vehicle Model Year(s)</b>	Model Year 2019-2021	
<b>Vehicle Model</b>	Sprinter, VS30 / Platform 907	
<b>Vehicle Populations</b>		
<b>Total Vehicles</b>	<b>43,974</b>	
<b>Dealer Inventory</b>	<b>365</b>	
<b>Next Steps/Notes</b>		
<b>AOMS/SOMS</b>	Please ensure your dealers have read and understand this notice.	
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction.</p>		



# Service Campaign Bulletin



Mercedes-Benz

Campaign No. 2022020020 June, 2022

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 907 Model Year 2019-2021**  
**Provide Supplementary Operator's Manual**

Mercedes-Benz AG, the manufacturer of Sprinter vehicles, determined that on certain vehicles the information identifying the location of the installed radar sensors may be missing in the operator's manual.

An authorized Mercedes-Benz Sprinter dealer will provide a supplementary operator's manual for the affected vehicles.

Prior to performing this Service Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Service Campaign bulletin and follow the repair procedure exactly as described.

Approximately **43,974** vehicles are affected.

Order No. V-SC-2022020020

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

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**Model 907**  
**with code ZU8 (National version for USA)**

**Operation no. of the operation texts or standard texts and flat rates**

Category	Op. no.	Operation text	Time	Acc. no.	Code
L	02 1361	Operations: Supply insert, supplement or operator's manual to vehicle	0.1 hr	58 922 09	VS3RADAB A

	Check		
1	Check whether vehicle is affected by measure.		
	<b>Inserts</b>		
2	Attach supplementary booklet of operator's manual or provide the customer with the operator's manual if one is no longer present.	 The supplementary booklet for the operator's manual is available through the usual order channel.  The supplementary booklet is part of the printed operator's manual in the vehicle. <b>Please advise your customer of this situation.</b>	

**Parts ordering note**

Part no.	Designation	Quantity
A 000 584 61 15	Supplementary booklet	1