

## **ACCOUNT TEAM COVERAGE**

**Please Deliver To:** Service Managers and Warranty Decision Makers

**FROM:** Cummins Global Warranty Administration Communications

**Subject:** ISL G CM2180 and L9N CM2380 Proactive Oil Cooler Replacement ATC for Waste Management

**Number:** Atc2344

**Date:** 05-Jul-2022

**Expires:** 06-Jan-2023 (U.S./Canada)

06-Jan-2023 (International)

**Attention:** U.S. / Canadian Dealers

U.S. / Canadian Distr./Branches and Div. Offices (Automotive)

This is to revise and replace ATC2344-C, dated 11-Nov-21. This revision is to:

- 1 Re-open the Field Action, and
- 2 extend the expiration date to: 06-Jan-2023, and
- 3 update the ESN list.

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

### **DESCRIPTION:**

This ATC is being issued to address leaks from aluminum oil cooler, on certain ISL G CM2180 or L9N CM2380 L124B engines. This field action authorizes certified repair locations to replace the aluminum oil cooler with a stainless steel oil cooler.

**NOTE:** Please take care to prevent unnecessary fluid loss. This field action does **not** cover any parts, fluids, filters nor consumables other than those listed below. The intent of this ATC is to provide proactive coverage for operationally sound units, regardless of Cummins coverage status. Failed Lubricating Oil Coolers are **NOT** eligible for coverage under this field action. For failed Lubricating Oil Coolers, please refer to the following guidance:

- 1 Units that have a failed Lubricating Oil Cooler, AND have remaining Base or Extended Coverage options, ARE NOT eligible for coverage under this ATC. Repairs should fall to the coverage option that most benefits the owner for any needed repairs.
- 2 For units that have a failed Lubricating Oil Cooler, and DO NOT have any remaining Cummins Coverage, can file for coverage under the Customer Support Plan #114-91.

### **ACTION:**

In order to qualify for repair under this field action, an engine:

- 1 will be covered Regardless of coverage status, and
- 2 **must** show as OPEN on QuickServe® Online for this field action, and
- 3 **must** fall within the parameters outlined above.

**NOTE:** The ESN list is attached for reference.

After verifying that the engine meets the above requirements, perform the following actions:

- 1 Remove and Install Lubricating Oil Cooler. For ISL G CM2180 refer to Procedure 007-003 in Service Manual 4021649. Please refer to Service Manual 5467492 for L9N CM2380 L124B engines.

### **MATERIAL DISPOSITION:**

Where applicable, items removed should be returned to ReCon for core credit. Unless otherwise indicated, items with no core liability can be scrapped.

### **REIMBURSEMENTS:**

#### **Parts:**

**NOTE:** All parts listed are OPTIONAL. Select **ONLY** the appropriate parts required to complete the repair.

The following parts are covered under this field action:

Part Number	Quantity	Description
304922100	1	SAL,RNG (OPTIONAL)
391817400	1	GSK,COR (OPTIONAL)
392279400	1	SAL,RNG (OPTIONAL)
392901100	1	GSK,COV (OPTIONAL)
540390500	1	GSK,COV (OPTIONAL)
547743200	1	COR,CLR (OPTIONAL)

**NOTE:** SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

**NOTE:** All SRTs listed are OPTIONAL. Select **ONLY** the appropriate SRTs for the repair performed.

**Labor using applicable Access Code and Time:**

SRT Code	Description	Time
00-90X	Administrative time	
07-030	LUBRICATING OIL COOLER ASSEMBLY - REMOVE AND INSTALL, (WITH EGR) (OPTIONAL)	
07-0DX	LUBRICATING OIL COOLER - REMOVE AND INSTALL - L9N CM2380 L124B (OPTIONAL)	
09-00S	REFRIGERANT COMPRESSOR AND BRACKET - REMOVE AND INSTALL (CMI - OPTIONAL)	
13-039	ALTERNATOR - REMOVE AND INSTALL (CMI - OPTIONAL)	
13-101	Alternator - Remove and Install (OPTIONAL)	
17-101	Refrigerant Compressor and Bracket - Remove and Install (OPTIONAL)	

**Travel:**

Travel is covered under this field action. Towing is **not** covered under this field action.

**Other Claimables:**

Consumables are **not** covered under this field action.

**Claim Instructions:**

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Account Code: ..... 27  
 Pay Code: ..... North America Distributor = X  
 Pay Code: ..... North America Dealer = D  
 Pay Code: ..... International Distributor = I  
 Pay Code: ..... International Dealer = R  
 Failure Code: ..... WLSELF

Attachments  
 atc2344\_esn-list-a.xlsx