

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS6240  
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 12, 2022  
Subject: Stop Delivery Order: Reference Number N222375370  
Models: 2022 Chevrolet Equinox  
2022 GMC Terrain  
To: Select General Motors Dealers

**STOP DELIVERY ORDER**

Effective immediately, stop the delivery of certain 2022 Chevrolet Equinox, and GMC Terrain vehicles which are listed below and are in new vehicle inventory. These vehicles require the replacement of the left front seatbelt retractor as part of an internal investigation.

New vehicles subject to this stop delivery order must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use.

**Please perform the following service procedure:**

1. Place a SPAC order for kit p/n 84587877.
  - Provide the SPAC case number to rob.smith@gm.com so the order can be prioritized.
2. Replace the Left Front seatbelt retractor following *Front Seat Belt Retractor Replacement* in Service Information.
3. Package the removed retractor back into the receiving shipping box. Place additional packing material (foam, bubble wrap, etc...) around the retractor to minimize any movement during shipping.
4. Use labor code 9106235 with the labor time guide published time of 0.5hr.

<b>Labor Operation</b>	<b>Description</b>	<b>Labor Time</b>	<b>Trans. Type</b>	<b>Net Item</b>
9106235	Replace Left Front seatbelt retractor Add: Packaging and shipping via FedEx	0.5 0.2	ZFAT	*

\* Dealers may claim .2 administrative allowance for packing and returning the seatbelt retractor.

5. Ship retractors to:  
GM Tech Center,  
29427 Louis Chevrolet Road  
Dock 2, 2nd floor Green Part Drop Off Area  
Attn: Matt Nassoij 248-310-5202; Karen Davis 586-659-4854  
Warren, MI 48093
6. Use FedEx shipping account 100082748 for the return.
7. Send tracking number to rob.smith@gm.com

Below is the list of involved vehicles that have been identified as being in dealer new vehicle inventory. It is sorted by dealer Business Associate Code (BAC) for easy reference. Your dealership's BAC will not be listed if none of the involved vehicles are currently in your new vehicle inventory.

<b>BAC</b>	<b>Dealer</b>	<b>VIN</b>	<b>Year</b>	<b>Make</b>	<b>Model</b>
112996	DAN CUMMINS CHEV.-BUICK,INC.	2GNAXFEV8N6121727	2022	Chevrolet	Equinox
114055	RANDY MARION CHEV.-BUICK	3GNAXHEV7NS148155	2022	Chevrolet	Equinox
115513	SUN BUICK GMC, INC.	3GKALTEV0NL163490	2022	GMC	Terrain
116458	LIBERTY BUICK GMC	3GKALPEV5NL155070	2022	GMC	Terrain
117862	ANDERSON BUICK GMC INC	3GKALPEVXNL163939	2022	GMC	Terrain
166733	CRAIN CHEVROLET	2GNAXKEV7N6120898	2022	Chevrolet	Equinox
170745	KING O'ROURKE BUICK GMC, LLC	3GKALVEV9NL161538	2022	GMC	Terrain
202468	SID DILLON CHEVROLET BUICK	2GNAX5EV8N6120507	2022	Chevrolet	Equinox
242687	RANCHO GRANDE MOTORS	3GKALMEV5NL162955	2022	GMC	Terrain
284511	TROPICAL CHEVROLET	2GNAXJEV8N6120967	2022	Chevrolet	Equinox
286293	DONOHOO CHEVROLET	3GNAX5EV9NS147412	2022	Chevrolet	Equinox

The Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system has been updated as "Stop Delivery – Await Communication" and Status as "Open" on August 11, 2022.

END OF MESSAGE  
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