



# Technical Service Bulletin

**Technical Service Bulletin:** TSB220059

**Released Date:** 19-Aug-2022

**Fault Code 3838 on Kenworth™ and Peterbilt™ Chassis Equipped with Horton® Fan Controller**

## Fault Code 3838 on Kenworth™ and Peterbilt™ Chassis Equipped with Horton® Fan Controller

### Warranty Statement

The information in this document has no effect on present warranty coverage or repair practices, nor does it authorize TRP or Campaign actions.

Information Only - OEM Related Matter Not Covered By Cummins® - Contact Appropriate OEM Dealer or OEM Representative For Additional Information

### Contents

#### Product Affected

- ISX12N CM2380 X120B
- L9 CM2450 L126B
- X12 N CMMDG1 X143B
- X15 CM2450 X124
- X15 CM2450 X134B

#### Issue Summary

Symptom:

- Fault Code 3838

Root Cause:

- Malfunctioning internal components within the fan controller jumper harness.

#### Verification

- Vehicle equipped with Horton fan controller
- Active or more than two inactive counts of Fault Code 3838 in the last 25 Engine hours

#### Resolution

Reference PACCAR TIB 42-060.

## Document History

Date	Details
2022-3-16	Module Created
2022-3-31	Added ISX12N CM2380 X120B
2022-8-19	Updated Resolution section.

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**Last Modified: 19-Aug-2022**

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