

Field campaign

Topic	Bentayga Hybrid - Engine control module update (SC 22/24)
Market area	China 796 VW Import Comp. Ltd (Vico), Beijing (6796), United States E05 Bentley USA and rest America (6E05)
Brand	Bentley
Transaction No.	2067613/1
Campaign number	EC49
Note	
Type	
US code	

Vehicle data

Bentayga Hybrid

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4V14F9	2020	E		*	*	*
4V14F9	2021	E		*	*	*

Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
SJA	*	*	*	L	*	027202	031844		
SJA	*	*	*	M	*	035191	039546		

Documents

Document name
master.xml
sc2224vinlist.pdf

Notes

▪ Repair instructions

Technical background

A software update to the *Engine Control Module* is required

Remedy

Carry out the instructions within the Work section to completion

Customer notification

Ensure the instructions are conducted at the nearest opportunity

Make a note of the required action on the workshop order before it is signed by the customer

If it is omitted to perform the work required during a workshop visit, the customer should be notified

You should also pass on this information to your new and used car sales departments to allow affected vehicles to be checked and repaired immediately

Warranty accounting

instructions Warranty type 710

or 790 Damage service number EC49

Damage code 00 66

Time to conduct the software update and readiness code procedure

Labour Operation Code 01510000

Time As per ODIS log (max. 50 TU)

Time to conduct static/dynamic drive cycles and Road test

Labour Operation Code 01210000

Time 50 TU

▪
NOTE: In the event that the readiness code test was not successful at the first attempt and a road test was required in conjunction with a second attempt at completing the readiness code test please ensure a current ODIS log is included with all applicable warranty claim submissions

Genuine parts

Not applicable

Parts supply

Not applicable

Parts despatch control

Not applicable

Repair instructions

▪ Notes

Technical background

A software update to the *Engine Control Module* is required

Check

If the vehicle is not already listed as repaired within the "Repair history" (in Elsa Pro) refer to the Identification section

Should neither be evident ("Repair history" or applicable paint marks) carry out the required work in accordance with these instructions

Genuine parts

Not applicable

Work



- Hybrid vehicles use a High voltage system and MUST only be worked on by suitably qualified personnel
- *Please ensure all guidelines within the repair manual are strictly followed before and whilst conducting any work on vehicles with a High voltage system*
- The closed-circuit voltage of the vehicle must be at least 12.5 volts during the update. Connect a suitable battery charger to the vehicle. For further information refer to the Repair manual
- During the update switch off all unnecessary consumers (ventilation, seat heater, interior illumination etc)
- Because of the highest transmission stability you MUST use the diagnosis interface VAS 6154 (WiFi diagnostic tool) ONLY in USB operation or the cable-connected VAS 5055 for the reprogramming (updating) of control units. If these units are not available, the diagnosis interface VAS 5054 (A) can also be used in USB mode
- Do Not under any circumstances use a Bluetooth connection to conduct the reprogramming (updating) of any control units

IMPORTANT: Please ensure ODIS version 2.30.5 or later is installed before commencing with the below steps

1) Select and run Guided fault finding

- Referring to Figure 1 - Within the Special functions tab select SVM - Code input (A) then select Perform test (B)

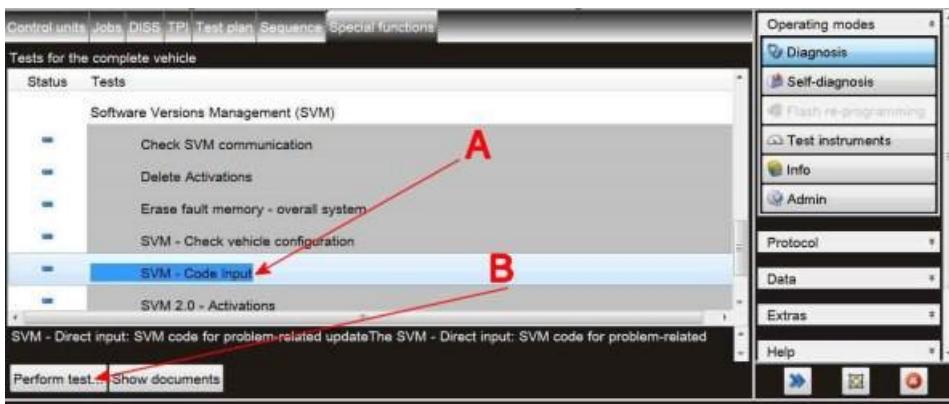


Figure 1

2) On the next screen enter SVM code 4V0HYCLUTCH01 (Figure 2)

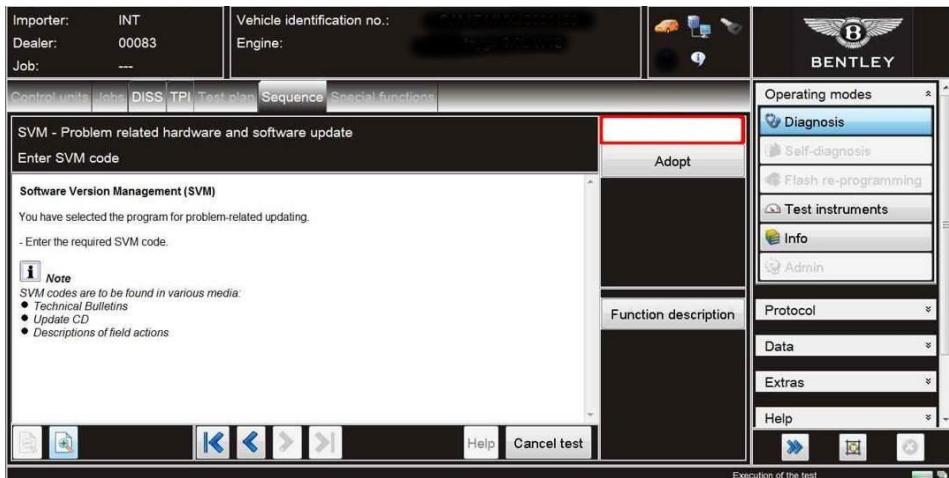


Figure 2

3) On the following screen, confirm SVM code 4V0HYCLUTCH01 is correct

- All control modules will now be interrogated
- The update will then be suggested

4) Carry out all on screen prompts until completion

To wake up the system after the update is completed a bus silence is required, carry out the following steps in the order stated below:

- Switch off the ignition
- Remove the diagnostic interface from the OBD port
- Switch off and remove the battery charger from the vehicle
- Close the bonnet, boot and all doors
- Lock the vehicle
- Wait 5 minutes to allow the vehicle to go into bus silence
- When 5 minutes has elapsed, unlock the vehicle and open the driver's door
- Switch on the ignition

5) Check and confirm that no DTC's are stored or there are no engine operation issues evident prior to starting the procedure from Step 6 - Save an online log to confirm that no DTC's were evident at this stage of the procedure

VERY IMPORTANT: The operative conducting this procedure must be aware of the following whilst the vehicle is undergoing this procedure during the current workshop visit

- Do not attempt to erase any DTC's from the engine control module/s and transmission control module
- **VERY IMPORTANT:** Do not conduct a readiness test other than when instructed within this procedure
- Do not disconnect the battery whilst the CAN BUS is awake
- Failure to comply with any of the above will erase the previously set engine adaptions, therefore the complete process will require repeating

CAUTION: Ensure that any outstanding issues are resolved before commencing

IMPORTANT: Ensure that before the next part of the procedure is conducted (engine DTC adaptions clear) the engine must be at operating temperature (>90C)

6) Carry out the engine adaptions clear routine as follows:

- Referring to Figure 3 - Navigate to Test plan - Select own test

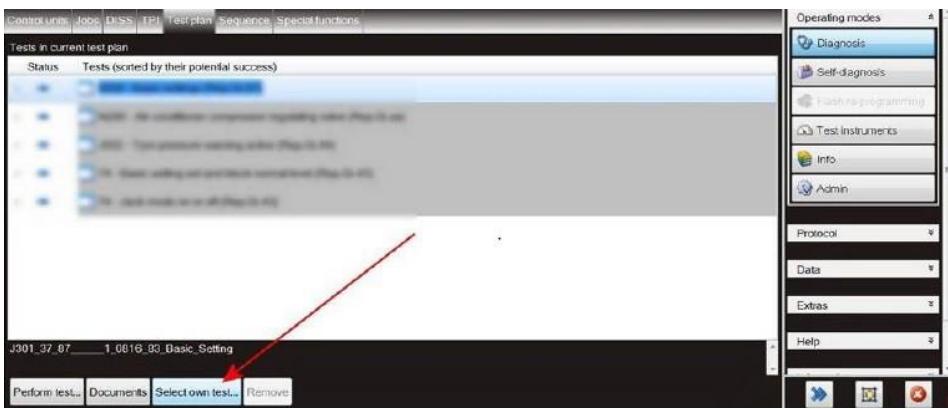


Figure 3

- Referring to Figure 4
- Select - Powertrain (Point A)
- Select - Engine (Point B)
- Select - 01 - Self-Diagnostic capable system (Point C)



Figure 4

- Referring to Figure 5
- Select - 01 – Engine control unit – J623 (Point A)
- Select - 01 – Subsystems, marginal conditions (Point B)
- Select - Clear engine adaption (Point C)
- Select - Attach to test plan (Point D), then complete the test

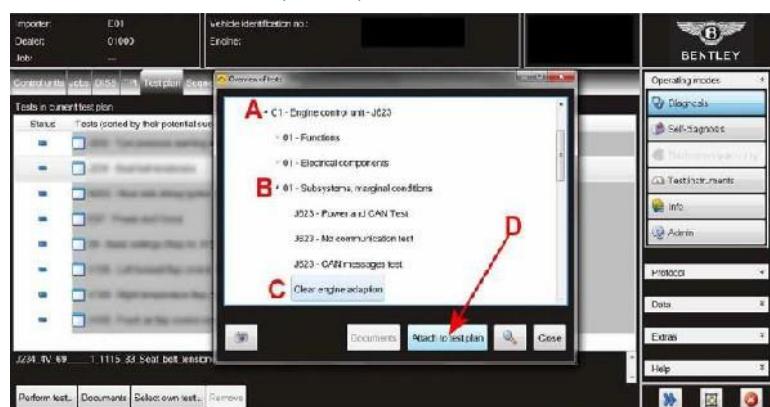


Figure 5

7) Conduct the Readiness code procedure within 01 – Guided functions as follows:

- Referring to Figure 6 – Select Readiness code (Point A)
- Select Execute (Point B)



ENSURE NEUTRAL IS SELECTED DURING THE TEST WHEN INSTRUCTED AS DIRECTED BY ODIS

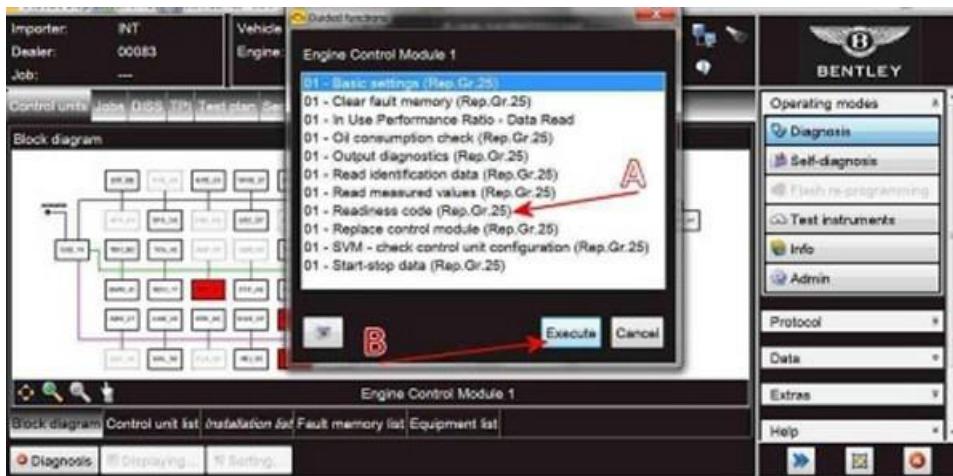


Figure 6

- Carry out the Readiness code test until complete as shown in Figure 7

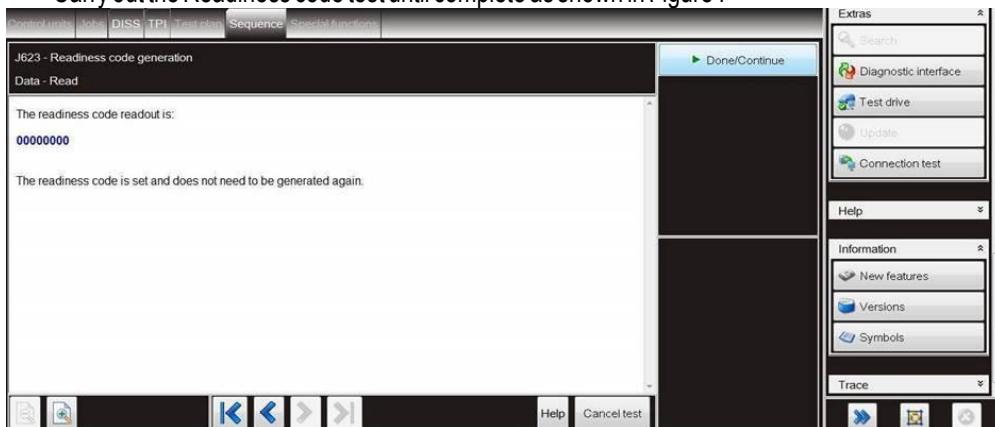


Figure 7

- Should the readiness code bytes be 00000000 NO FURTHER ACTION IS REQUIRED – proceed to step 8. Should ANY of the bytes be 1 - The operative MUST conduct a road test
- On return repeat the Readiness code test again. Once complete you must then recheck and confirm the readiness code is 00000000 – Once complete proceed to step 8

8) Idle torque adaptions - These must be done while the vehicle is stationary

VERY IMPORTANT: Ensure the Park brake is applied, the operative should also apply the footbrake for the duration of the torque adaptions procedure process

- Select Neutral and ensure A/C, A/C MAX and recirculation are switched ON. Allow the engine to idle for 30 seconds
- Select Drive and ensure A/C, A/C MAX and recirculation are still switched ON. Allow the engine to idle for 30 seconds
- Select Drive and ensure A/C, A/C MAX and recirculation are now switched OFF. Allow the engine to idle for 30 seconds
- Select Neutral and ensure A/C, A/C MAX and recirculation are now switched OFF. Allow the engine to idle for 30 seconds

Repeat the above steps a further 3 times, (4 times total)

9) Clear the vehicle of any DTC's generated as a result of performing the previous steps

Should any applicable DTC's still be evident these must be resolved before continuing the next part of this TPI

10) Find a suitable road to carry out the following drive cycle NOTE: The diagnostic machine will be required whilst conducting the road test

IMPORTANT: The operative MUST ensure the battery within the diagnostic machine is suitably charged before proceeding

IMPORTANT: The engine MUST be at operating temperature

CAUTION: Should any engine operating issues be evident during the road test, the operative should submit a Technical DISS query and await feedback before conducting any further work

- Select M for manual gears, confirm this on the DIP

- In 3rd gear raise the vehicle speed to 34mph/55kph (approximately 2400rpm) and maintain that speed for 60 seconds avoiding any acceleration/deceleration, if the cycle is interrupted please repeat until successful. Cruise control can be used if required

- Once the drive cycle is complete turn the engine off and on again

- Repeat the above drive cycle 3 times, ensure the engine off/on is carried out after each cycle

IMPORTANT: Record the time/mileage of each of the drive cycles and extended road test

12) Carry out a short road test to confirm smooth operation of the Engine and Transmission

VERY IMPORTANT: After conducting this procedure the Retailer must be aware of the following:

- Do not attempt to erase any DTC's from the engine control module/s and transmission control module

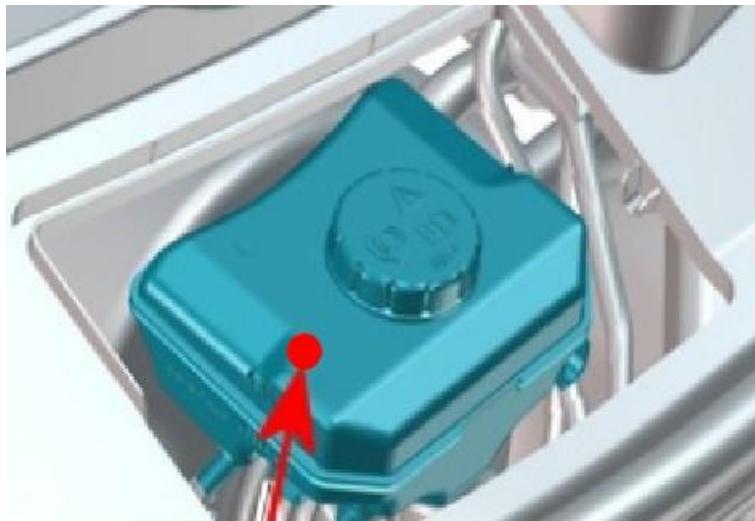
- Do not conduct any further readiness code tests

- Do not disconnect the battery whilst the CAN BUS is awake

- Failure to comply with any of the above will erase the previously set engine adaptions, therefore the complete process will require repeating

12) On completion place a red paint completion mark on the brake fluid reservoir - Refer to the Identification section

Identification



[Repair instructions](#) [Notes](#)

SJAA314V1MC035191	SJAA314V4MC035458	SJAA314V8MC035799	SJAA314V6MC036286	SJAA314V1MC036499
SJAA314V3MC035211	SJAA314V6MC035462	SJAA314V6MC035803	SJAA314V1MC036289	SJAA314V8MC036502
SJAA314V8MC035236	SJAA314V8MC035527	SJAA314V3MC035807	SJAA314V1MC036292	SJAA314V3MC036505
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	SJAA314V9MC037027	SJAA314V8MC037407	SJAA314V2MC038150	SJAA314V3MC038609	SJAA314V4MC039025
	SJAA314V2MC037032	SJAA314V5MC037414	SJAA314V5MC038160	SJAA314V3MC038612	SJAA314V1MC039029
	SJAA314VXMC037036	SJAA314V7MC037432	SJAA314V5MC038224	SJAA314V0MC038616	SJAA314V3MC039033
	SJAA314V5MC037039	SJAA314V4MC037436	SJAA314V9MC038257	SJAA314V6MC038636	SJAA314V4MC039042
	SJAA314V6MC037048	SJAA314V8MC037441	SJAA314V2MC038262	SJAA314V9MC038646	SJAA314V9MC039053
	SJAA314V6MC037051	SJAA314V0MC037448	SJAA314VXMC038266	SJAA314VXMC038655	SJAA314V4MC039056
	SJAA314V1MC037054	SJAA314V8MC037455	SJAA314V7MC038273	SJAA314V5MC038658	SJAA314VXMC039059
	SJAA314V7MC037057	SJAA314V7MC037463	SJAA314V4MC038277	SJAA314V5MC038661	SJAA314VXMC039062
	SJAA314V7MC037060	SJAA314V8MC037469	SJAA314V3MC038285	SJAA314V3MC038674	SJAA314V0MC039071
	SJAA314V3MC037069	SJAA314VXMC037473	SJAA314V9MC038291	SJAA314V0MC038678	SJAA314V1MC039077
	SJAA314V3MC037072	SJAA314V9MC037481	SJAA314V1MC038298	SJAA314V8MC038685	SJAA314V1MC039094
	SJAA314V9MC037075	SJAA314V0MC037501	SJAA314VXMC038302	SJAA314V3MC038688	SJAA314V5MC039101
	SJAA314V4MC037081	SJAA314V8MC037505	SJAA314V0MC038308	SJAA314V3MC038691	SJAA314V6MC039107
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	SJAA314V6MC037096	SJAA314V8MC037522	SJAA314V3MC038321	SJAA314V4MC038697	SJAA314V3MC039114
	SJAA314V4MC037100	SJAA314V9MC037528	SJAA314V9MC038324	SJAA314V2MC038701	SJAA314V9MC039117
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