



STAR ONLINE PUBLICATION



Case Number: S2207000002

Release Date: August 2022

Symptom/Vehicle Issue: Coolant leak

Customer Complaint/Technician Observation: Customer complaint includes a coolant leak.

Discussion: Upon further investigation, if the coolant leak is found to be coming from the water pump inlet tube area, please check for applicable Technical Service Bulletins and pressure test the cooling system after repair to confirm the coolant leak is fixed.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found