

Reference	SSM75871
Models	Discovery Sport / L550 New Range Rover Evoque / L551
Title	Tailgate not closing when opened using the passive entry
Category	Electrical
Last modified	17-Oct-2022 00:00:00
Symptom	205000 Electrical Accessories

Content	<p><u>Issue:</u> Customers reporting tailgate not closing when opened using the passive entry method and a 100 millisecond 'chirp' sounds from the horns to indicate a mis-lock.</p> <p><u>Cause:</u> Remote Function Actuator (RFA) Software.</p> <p><u>Action:</u> Please Note – This software update of the Remote Function Actuator (RFA) will be conducted using TOPIx Cloud Diagnostics. If the Remote Function Actuator (RFA) - Software Update' is not displayed in the module programming list then the module is at the required software level and no further action is required.</p> <ol style="list-style-type: none"> 1. Connect the JAGUAR LAND ROVER approved battery support unit. 2. Please ensure the latest version of the Diagnosis Device Agent is installed 3. Launch Diagnosis Device Agent (DDA) and log in 4. Select 'Browse all' in 'OPTION SELECTION' 5. Within the Diagnostics tab, select "Remote Function Actuator (RFA)" in the "Vehicle Data Modules" section 6. Within the "Applications and Troubleshooting" section select the "Module Programming" tab 7. Select 'RFA - Software - Update Module- Existing Module Programming 8. Select 'Run' 9. Follow all on-screen instructions and complete the routine 10. Disconnect the JAGUAR LAND ROVER approved diagnostic equipment and the JAGUAR LAND ROVER approved battery support unit.
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Thank you in advance for your assistance with this matter

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