

Reference	SSM67977
Models	XF / X250 XK / X150
Title	Steering Column Rake / Reach Operation Inoperative
Category	Body
Last modified	29-Nov-2013 00:00:00
Symptom	105000 Roof Options
Content	<p><u>Issue:</u> Steering Column Rake / Reach Operation Inoperative.</p> <p><u>Cause:</u> Currently unknown, under investigation.</p> <p><u>Action:</u> To assist in resolving the concerns please supply an ePQR answering the following :-</p> <p>To help engineering please answer the following questions;-</p> <ol style="list-style-type: none"> <li>1. Has the Instrument Pack shown any other issues previously? <ol style="list-style-type: none"> <li>1.1 Have all the dials / display been working correctly?</li> <li>1.2 Has the centre display been working correctly?</li> <li>1.3 Have any warnings (lights, error messages) been displayed on the Instrument Pack?</li> </ol> </li> <li>1.4 Has the rake and reach adjustment worked previously?</li> </ol> <ol style="list-style-type: none"> <li>2. Has a lack of Servotronic assistance been observed? <ol style="list-style-type: none"> <li>2.1 Has Servotronic assistance stopped completely?</li> <li>2.2 Has the servotronic steering operated intermittently?</li> </ol> </li> <li>3. Has the car previously been had a scheduled service?</li> </ol> <ol style="list-style-type: none"> <li>4. Is the steering column adjuster normally left in manual or auto setting? <ol style="list-style-type: none"> <li>4.1 Did the error occur in manual or auto setting?</li> </ol> </li> </ol> <ol style="list-style-type: none"> <li>5. If any issue with the rake and reach has been observed, do not perform IPC recalibration. Replace IPC and advise Jaguar Cars via ePQR. A Priority Part Return may be raised to return the replaced part.</li> </ol>