



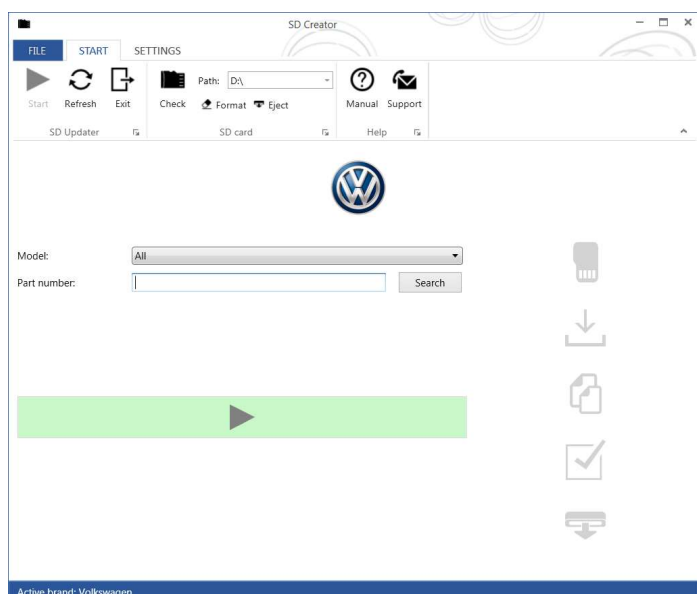
Upcoming Campaign Preparation

ID.4 Flash

This notice is for:	✓ Dealer Principal	✓ Service Manager	Warranty Administrator
	Sales Manager	✓ Parts Manager	✓ Technicians

To assist your dealership in preparing for an upcoming service campaign, we are providing the following information for your review and action.

Date	November 21, 2022
Anticipated Campaign Launch	November 29, 2022



- The required software will have to be downloaded onto a USB (or USB-C) drive using the SD Creator program
- **Reference the latest version of TSB 2054866 for additional information on the use of the SD Creator program.**
- **Use a 32 GB USB stick.**

NOTE

- The required USB drives cannot be ordered via the parts ordering system, they must be created using the SD Creator program.
- The required USB drive is a servicing material. Therefore the cost of the USB drive will not be reimbursed.
- The USB drive can be used for future software updates.

NOTE

If the search for the software part number returns no result, check if the certificate is valid.

Go to Settings and select the current, valid certificate used in ODIS.

Software Part Number

3G0.919.360.RK



General information for creating the USB stick:

- The Infotainment system uses a USB-C input.
- If the software is downloaded onto a USB drive, a USB to USB-C adapter will be required.
- If the software is downloaded onto a USB-C drive, a USB-C to USB adapter will be required since the VAS tester does not have a USB-C drive.
- **Use a 32 GB USB stick.**
- USB type C (at least USB 2.0), reading/writing speed: at least 40 MB/s / 10 MB/s.
- USB type A including type C (at least USB 2.0), reading/writing speed: at least 40 MB/s / 10 MB/s.
- Do not use a USB hub (USB distributor to use several USB devices on one USB port) to install the software update for the infotainment control unit.

Additional requirements needed to perform the software update:

- Dealership's internet firewall settings must meet the specified requirements.
 - **The software update may fail if the firewall settings are not configured properly.**
 - See communication: Diagnostic Device Hardware & Windows® Number: **VHW-22-11** / Subject: VAS Diagnostic Device Firewall Settings / Date: July 27, 2022
- ODIS user must have SFD access.
 - See communication: Offboard Diagnostic Information System Service (ODIS Service) Number: **VOS-21-08** / Subject: ODIS Login – SFD Functions / Date: Mar. 11, 2021

<END OF MESSAGE>