

**On-car analysis list from November 22nd, 2022**  
**please contact VW Helpline before attempting repair**

	Models	MY	Engine	Transmission	Topic	Customer Complaint
<b>Powertrain</b>	Atlas, Atlas Cross Sport	21-22	All	All	Heat Shield Rattle	Customer states rattle noise from the underbody heat shields
	Tiguan	22	All	All	MIL-on P0456 P0442	Customer states MIL-on, fault P0456 and/or P0442 stored in ECM memory <b>(Reference worksheet "Tiguan EVAP Leak Worksheet" before creating/calling Group TAC)</b>
<b>Chassis</b>	Atlas, Atlas Cross Sport	22-23	All	All	Front heat shield noise	Customer states noise from the front end (usually right side) <b>(Clicking, creaking due to CV boot clamp hitting heat shield)</b> <b>(Untouched vehicles)</b>
	Tiguan (2019 only), Golf, Sport Wagon, Jetta (2019 only)	18-19	All	All	Door Harness	Customer states MIL-on/Airbag light, fault U019900 and/or B101715 stored in ECM/Airbag memory
<b>Electric</b>	Atlas, Atlas Cross Sport	20-23	All	All	Airbag light on Fault B1225F1	Customer states Airbag light on <b>(Must have fault code B1225F1)</b>
	Atlas, Atlas Cross Sport, Jetta, Taos, Tiguan	22	All	All	KESY Door Lock/Unlock Inoperative	Customer states KESY door lock/unlock inoperative <b>(Untouched vehicles)</b> <b>(Must have fault codes B1479F0 and/or B147AF0 in AW 09)</b>
	Tiguan	22-23	All	All	Seat Belt	Customer states seat belt won't retract
	Taos	22	All	All	Windshield	Customer states there is a visual imperfection in the windshield <b>(Untouched vehicles)</b>
<b>Body</b>	Atlas, Atlas Cross Sport	22	All	All	Wind Noise	Customer states Front Window - Wind Noise <b>(untouched vehicles)</b>
	Atlas, Atlas Cross Sport	21-23	All	All	Seat Memory	Customer states cannot set seat memory. B135454: Seat height or tilt adjustment motor no basic setting B201000: no basic setting. <b>(Note: vehicle should not have had basic settings reset)</b> <b>Must be after VIN break MC561903 (Atlas) or MC214616 (Atlas Cross Sport)</b>
	Tiguan	21-23	All	All	Seat Memory	Customer states cannot set seat memory. B135454: Seat height or tilt adjustment motor no basic setting B201000: no basic setting. <b>(Note: vehicle should not have had basic settings reset)</b> <b>Must be after VIN break NM043260 (Tiguan)</b>
	Atlas, Atlas Cross Sport, Tiguan	22	All	All	Refrigerant low	Customer states AC inoperative <b>(Leak must be from AC compressor)</b> <b>(Untouched vehicles)</b>