

Reference	SSM67477
Models	XF / X250 XJ / X351
Title	13 MY XF & 12-13MY XJ: Smart Key Battery Low Warning Message
Category	Electrical
Last modified	28-Aug-2013 00:00:00
Symptom	206000 Warning Indicators
Content	<p><b>Issue:</b> A customer may report a concern that the message 'Smart Key Battery Low' is displayed on the Instrument pack when the key handset remote is operated.</p> <p><b>Cause:</b> Currently under analysis.</p> <p><b>Action:</b> Replace the key handset and submit an ePQR, where the customer has reported the concern within the first 12months of service on the following MY onwards vehicles only:  <b>13 MY XF / 12-13MY XJ</b></p> <p>Note: It is important that the battery is not disturbed/ removed from the faulty key handset. The original handset should be returned through the normal warranty routes as appropriate.</p> <p>UK only – If the vehicle is located in the United Kingdom, please keep the handset aside for a period of one week in case more information is required or a Parts Return Request. If no request has been made within this period, please return the handset through the normal warranty return routes.</p>