



TECHNICAL SERVICE BULLETIN

Classification: AN22-028	Reference: NTB22-100	Date: November 22, 2022
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3G TELEMATICS HARDWARE DEACTIVATION

APPLIED VEHICLES:	2016-2017 Altima (L33)	2017 Pathfinder (R52)
	2018 Armada (Y62)	2016-2017 Rogue (T32)
	2017-2018 GT-R (R35)	2017-2018 Rogue Sport (J11)
	2011-2017 LEAF (ZE0)	2016-2018 Sentra (B17)
	2016-2017 Maxima (A36)	2016-2017 Titan (A61)
	2017 Murano (Z52)	2017 Titan XD (A61)

IMPORTANT: For 2018 Armada and 2018 Rogue Sport vehicles, if the TCU ID starts with “2047”, this bulletin does not apply. Refer to NTB15-049 to learn how to identify the TCU ID.

SERVICE INFORMATION

The **APPLIED VEHICLES** that come equipped with a factory installed SOS switch, located near the overhead map lamp, also come equipped with a wireless communication device called a Telematics Communication Unit (TCU).

AT&T discontinued its U.S. 3G network coverage on February 22, 2022. As a result, automakers that utilize AT&T’s 3G network connection, including Nissan Group, have had connectivity services affected.

NissanConnect® Services are no longer available on the **APPLIED VEHICLES** listed above.

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
November 22, 2022	NTB22-100	Original bulletin published

Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.