

BISG/Accessory Belt and/or Tensioner May Become Damaged and/or Adrift- INGENIUM I6 3.0L

19-23MY Land Rover Defender, Discovery, Range Rover, RR Sport, RR Velar , Jaguar F-PACE

Customer Voice:

- A customer will complain about a noise / low battery light/ low coolant light and or overheating

Technical Description:

- This could possibly be a result of BISG (Belt Integrated Starter Generator) / Accessory Drive failures (belt or/and tensioner)

Status:

If you see this issue present on a vehicle, please investigate the following points below:

- Tensioner, primary belt, and secondary belt.
- If damage is present please replace belts and tensioner.

Please raise an ePQR with the following information:

- Presence of oil or coolant on and around the primary and secondary belts or on the pulleys
- Evidence of heat cracks on the primary or secondary belt (see image attached)

Please refer to SSM 75876 / 75877

