



Service Bulletin

Bulletin No.: 22-NA-234

Date: December, 2022

INFORMATION

Subject: Information on Malfunction Indicator Lamp (MIL) Illuminated - DTC P18EB and/or P18E9 Set

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Enclave	2022	2023				
	Envision	2021					

Involved Region or Country	North America
Condition	Some customers may comment that the MIL is illuminated. Some technicians may find one or more of the following DTCs set: <ul style="list-style-type: none"> • P18E9: Transmission Range Selector Switch 1-2-3 Stuck On • P18EB: Transmission Range Selector Switch 7-8-9 Stuck On
Cause	This condition may be caused by liquid spill/debris on ETRS shifter or actual concern with the ETRS shifter.
Information	<p>If there is evidence of liquid spill/debris and ETRS Shifter buttons are stuck and not functioning correctly:</p> <ul style="list-style-type: none"> – Service technician will replace the shifter and advise customer about spilling liquid on the shifter buttons. This is not a defect in materials or workmanship and should be handled accordingly. <p>If there is evidence of liquid spill/debris and ETRS shifter buttons are not stuck but are functional.</p> <ul style="list-style-type: none"> – The service technician will clean affected area with dry cloth and try to duplicate the failure. <p>If the vehicle/shifter is performing as expected:</p> <ul style="list-style-type: none"> – No shifter replacement is required. – Advise customer about spilling liquid on the shifter buttons. <p>In case there is no evidence of liquid spill/debris:</p> <ul style="list-style-type: none"> ⇒ Service technician will clear the code. ⇒ Test drive the vehicle trying to duplicate the issue <p>If vehicle/shifter is performing as expected, no shifter replacement is required.</p> <p>If the customer comes second time for the same issue:</p> <ul style="list-style-type: none"> – Service technician will inspect the vehicle for liquid spill/debris. <ul style="list-style-type: none"> • if none found, service technician will replace the shifter. • If liquid spill/debris are found, refer to the initial diagnostics stated above.

Version	1
Modified	Released November 28, 2022

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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