

Reference	SSM75883
Models	I-PACE / X590
Title	Unable to Charge Vehicle – BCCM Logged U3000-49
Category	Electrical
Last modified	08-Nov-2022 00:00:00
Symptom	203000 Basic Electrical

Content **Issue:**
Customers reporting they are unable to Charge Vehicle, when investigated U3000-49 is logged in the Battery Charger Control Module (BCCM) **21-23MY only**

Cause:
Battery Charger Control Module (BCCM) Software

Action:
Please Note – This software update of the Battery Charger Control Module (BCCM) will be conducted using TOPIx Cloud Diagnostics.

If the Battery Charger Control Module (BCCM)- Software Update' is not displayed in the module programming list, then the module is at the required software level and no further action is required.

1. Connect the JAGUAR LAND ROVER approved battery support unit.
2. Please ensure the latest version of the Diagnosis Device Agent is installed
3. Launch Diagnosis Device Agent (DDA) and log in
4. Select 'Browse all' in 'OPTION SELECTION'
5. Within the Diagnostics tab, select "Battery Charger Control Module (BCCM)" in the "Vehicle Data Modules" section
6. Within the "Applications and Troubleshooting" section select the "Module Programming" tab
7. Select 'BCCM - Software - Update Module' (Update to AM level)
8. Select 'Run'
9. Follow all on-screen instructions and complete the routine
10. Disconnect the JAGUAR LAND ROVER approved diagnostic equipment and the JAGUAR LAND ROVER approved battery support unit.

For further training with regards to TOPIx Cloud software downloads in general please refer to the online training material QDMX02401 TOPIx Cloud Diagnostics - Module Programming, Service & PDI.

Thank you in advance for your assistance with this matter

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