



Technical Service Bulletin

40 Visual complaint - grease emerging from swivel joint

40 22 49 2068702/1 December 1, 2022.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
e-tron GT, and RS e-tron GT	2022 – 2023	All	Not Applicable

Condition

Customer states:

This is a visual complaint that the customer will not normally see. A lifting platform is required.

Workshop findings:

When inspecting the underbody of the vehicle, you notice grease emerging from the sleeve of the swivel joint on the lower suspension link on the left and/or right side (Figure 1).



Figure 1: Grease emerging from swivel joint.

Technical Background

When the individual suspension components (wheel bearing housing, suspension link, etc.) are assembled, grease may emerge from the sleeve when the components are bent/moved. The sleeve only forms a seal once the wheel bearing housing has been bolted on.

The grease becomes liquid due to heat conditions, making it appear as though the sleeve is leaking.



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Production Solution

Not applicable.

Service

- **Do not replace any components.**
- Clean the affected area and check the sleeve for damage. It is not necessary to reapply grease to the sleeve.
- Release the vehicle.

Warranty

Claim Type	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	4036		
Damage Code:	0010		
Labor Operations:	Clean and check 1 suspension link	4017 2999	20 TU
	Clean and check 2 suspension links	4017 3099	30 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2068702/1		



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All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2068702**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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