



Technical Service Bulletin

70 Noises from B-pillar area

70 22 76 2048430/4 December 1, 2022. Supersedes Technical Service Bulletin Group 70 number 22-75 dated September 1, 2022, for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q7	2016 – 2023	All	Not Applicable
Q8	2019 – 2023		
SQ7, SQ8, and RS Q8	2020 – 2023		

Condition

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised <i>Warranty</i> (Updated claim types)
3	09/01/2022	Revised header (Add model and model years) Revised <i>Technical Background</i> (Modify root cause description) Revised <i>Production Solution</i> (Remove production solution) Revised <i>Service</i> (Modify service to apply adhesive tapes instead of lubricant) Revised <i>Warranty</i> (Modify labor operations) Revised <i>Required Parts and Tools</i> (Replace lubricant with adhesive tapes)
2	08/17/2017	Revised <i>Warranty</i> (Updated Claim Types) Revised <i>Required Parts and Tools</i> (Updated quantity)

Customer states:

- The customer hears various noises coming from the B-pillar or door area when driving on rough roads or when the vehicle flexes.

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Relative movement between the upper B-Pillar trim and the body may be the source of the noises.

Production Solution

Not applicable.

Service

The following materials are required for this repair:

- Webbing adhesive tape **D004350A2** for upper mounting points of the upper B-Pillar trim.
- Fleece adhesive tape **D373125A2** for the lower mounting points of the upper B-Pillar trim.

1. Remove the affected upper B-Pillar trim according to:

Elsa>>Repair manual>>Body>>Body Interior>>70 Interior Trim>>Vehicle Interior Trim Panels>>B-Pillar Trim Panel, Removing and Installing>>B-Pillar Upper Trim Panel, Removing and Installing.

2. Apply two pieces of webbing adhesive tape **D004350A2** to the upper mounting points of the B-Pillar trim (Figure 1-2).



Figure 1-2. D004350A2 tape applied to the upper mounting points of the Q7/Q8 upper B-Pillar trim



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For better adhesion to the trim mounting points, cut the webbing adhesive tape long enough to fold the tape over (Figure 3).



Figure 3. Webbing adhesive tape folded over on mounting points

3. Apply two pieces of fleece adhesive tape **D373125A2** to the lower mounting points of the B-Pillar trim (Figure 4).



Figure 4. D373125A2 tape applied to the lower mounting points of the Q7/Q8 upper B-Pillar trim.



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For better adhesion to the trim mounting points, cut the fleece adhesive tape long enough to fold it over (Figure 5).

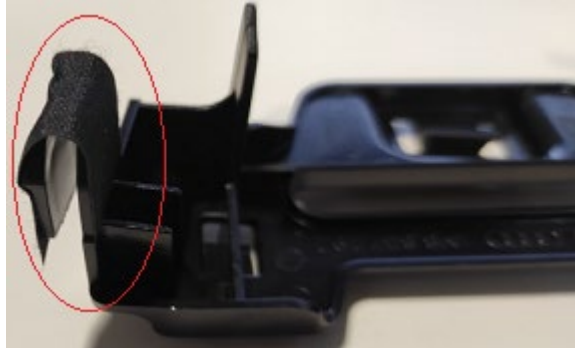


Figure 5. Fleece adhesive tape folded over on mounting points

4. Reinstall upper B-Pillar trim according to the Elsa repair manual.
Apply this repair solution to the other side as well should there be noises from both the right and left inner B-Pillar trim.
5. Test drive the vehicle to verify that the noises from the upper B-Pillar trim are no longer present.

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 6 Months/6,000 Miles.• 1AM over 6 months/6,000 Miles.• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	7067		
Damage Code:	0020		
Labor Operations:	B-pillar trim remove and reinstall, one side	7067 1900	See SRT with associated operations
	Rework one B-pillar trim	7067 4999	10 TU
	-or-		
	B-pillar trim remove and reinstall, both sides	7067 2000	See SRT with associated operations



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	Rework both B-pillar trims	7067 5099	20 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	0121 0002	10 TU
	Road test after service procedure	0121 0004	10 TU
Claim Comment:	As per TSB 2048430/4		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA
D 004350A2	Webbing adhesive tape	0.1
D 373125A2	Fleece adhesive tape	0.1

Additional Information

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