

GM CUSTOMER CARE AND AFTERSALES  
DCS6370  
URGENT - DISTRIBUTE IMMEDIATELY

Date: December 13, 2022

Subject: UPDATE: N222378350 – Customer Satisfaction Program – Power Take Off Unwanted Disengagement  
REMOVAL OF CERTAIN VINS

Models: 2019 – 2021 Chevrolet Silverado 4500HD/5500HD/6500HD  
Equipped with Power Take Off (RPO PTO)

To: All General Motors Medium Duty Dealers

This message is to inform dealers that Customer Satisfaction Program N222378350, released on November 3, 2022 through GM GlobalConnect Message GCUS-3-2690, had a number of vehicles released in error.

Involved vehicle status in IVH will be changed from “Open” to “Closed” for the impacted vehicles. Please verify a VIN’s status in this field action by checking IVH prior to doing any repairs. Customers will be notified of the release error in a future mailing. We apologize for any inconvenience this situation may cause.

END OF MESSAGE  
GLOBAL SAFETY FIELD INVESTIGATIONS