

#### INTEROFFICE MEMORANDUM

Original Publication Date: November 01, 2022

To: All Toyota Region and Private Distributor General Managers / Vice Presidents

From: Gary Ross

Vice-President, Product Quality and Service Support

# SPECIAL SERVICE CAMPAIGN 22TC11 (Remedy Notice)

Certain 2023 Model Year bZ4X Vehicles
Software Update –DC Cold Weather Charging

Specific information for Region support is provided below.

#### Condition

A software update has been developed for certain 2023 model year bZ4X vehicles. Included in the update is an improvement of DC charging performance during low temperatures.

### **Dealer Notification**

The attached dealer letter will be sent to all Toyota dealers on November 02, 2022.

## Please reference the attached Dealer Letter for additional details.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.