

Technical product information

Topic	Rear lamp gap/profile and alignment
Market area	Russische Föderation (5RU),Australia E04 Bentley rest Asia and Australia (6E04),China 796 VW Import Comp. Ltd (Vico), Beijing (6796),Germany E02 Bentley rest Europe (6E02),Japan E03 Bentley Japan (6E03),Korea, (South) E08 Bentley South Korea (6E08),United Arab Emirates E06 Bentley Middle East and Africa (6E06),United Kingdom E01 Bentley UK (6E01),United States E05 Bentley USA and rest America (6E05)
Brand	Bentley
Transaction No.	2068609/1
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
lighting system, signalling -> exterior illumination -> tail light cluster -> body-to-rear lid tail light cluster switchover	functionality -> without function / defect	> not specified <
lighting system, signalling -> exterior lights	dimensional accuracy	
lighting system, signalling -> exterior illumination	dimensional accuracy	

Vehicle data

New Continental GT/C and New Flying Spur

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2018	E		*	*	*
3S3*	2019	E		*	*	*
3S3*	2020	E		*	*	*
3S3*	2021	E		*	*	*
3S3*	2022	E		*	*	*
3S3*	2023	E		*	*	*
3S4*	2019	E		*	*	*
3S4*	2020	E		*	*	*
3S4*	2021	E		*	*	*
3S4*	2022	E		*	*	*
3S4*	2023	E		*	*	*
ZG2*	2020	E		*	*	*
ZG2*	2021	E		*	*	*
ZG2*	2022	E		*	*	*
ZG2*	2023	E		*	*	*

Documents

Document name
master.xml

Customer statement / workshop findings

Rear lamp gap/profile appears to be out of specification (Figure 1)



Figure 1

IMPORTANT: The operative MUST refer to the onward instructions to confirm if the rear lamp gap/profile is to specification before raising a DISS query

Technical background

Due to the design and fitment of the rear lights in relation to the surrounding components the operative must refer to the applicable Rep.Gr to confirm if the gap/profile of the rear lamps is to specification before conducting any adjustments or before raising a technical DISS query

In the event the gap/profile is not to specification as per Rep.Gr 94 - Rear lamps - To remove and fit The operative must refer to the Measure section of this TPI

Or

In the event the gap/profile and alignment is to specification no further action is required, Do Not conduct any adjustments or raise a technical DISS query in this scenario

Production change

Not applicable

Measure

In the event the gap/profile is not to specification (as per the applicable Rep.Gr) the operative must continue as follows:

Prior to adjustment

- Take a clear video/photograph of the gap/profile issue(s) ensuring the actual measurements of the out of specification gap/profile is clearly shown
- Referring to the applicable Rep.Gr - Conduct the required adjustment of the rear lamp ensuring that once adjusted the required tolerances have been achieved

Post adjustment

- Take a clear video/photograph of the gap/profile
- Raise a non-technical DISS query stating the following:
- The gap/profile were not to specification
- Prior and post adjustment measurements (video/photographs) have been attached to the non-technical DISS query

VERY IMPORTANT: In the event the non-technical DISS query is not submitted Warranty payment will not be approved

Warranty accounting instructions

Time to adjust (x1) rear lamp

Warrantytype 110 or 110

Damage service number 94 31

Damage code 00 11

Labour

Labouroperationcode 94 31 05 00 (Use 99 index until 15/12/22)

Time 10 TU