

Technical product information

Topic	Bentley brand name lettering is no longer applied to the rear callipers (vehicles specified with iron brakes)
Market area	Russische Föderation (5RU),Australia E04 Bentley rest Asia and Australia (6E04),China 796 VW Import Comp. Ltd (Vico), Beijing (6796),Germany E02 Bentley rest Europe (6E02),Japan E03 Bentley Japan (6E03),Korea, (South) E08 Bentley South Korea (6E08),United Arab Emirates E06 Bentley Middle East and Africa (6E06),United Kingdom E01 Bentley UK (6E01),United States E05 Bentley USA and rest America (6E05)
Brand	Bentley
Transaction No.	2067418/2
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
running gear -> brakes, brake control	component / consumables	
running gear -> brake system -> brake caliper	visual appeal / surface -> imperfect coating	rear left
running gear -> brake system -> brake caliper	visual appeal / surface -> imperfect coating	rear right

Vehicle data

New Continental GT/C and New Flying Spur with Iron brakes

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2020	E		*	*	*
3S3*	2021	E		*	*	*
3S3*	2022	E		*	*	*
3S3*	2023	E		*	*	*
3S4*	2020	E		*	*	*
3S4*	2021	E		*	*	*
3S4*	2022	E		*	*	*
3S4*	2023	E		*	*	*
ZG2*	2020	E		*	*	*
ZG2*	2021	E		*	*	*
ZG2*	2022	E		*	*	*
ZG2*	2023	E		*	*	*

Equipment combinations

PR numbers
with 2EG
or with 2EM

Documents

Document name
master.xml

Bentley brand name lettering is no longer applied to the rear callipers (vehicles specified with iron brakes)

Customer statement / workshop findings

Customer statement

The rear brake callipers do not have the brand name lettering "Bentley" applied to the rear brake callipers

However

The front brake callipers do have the brand name lettering "Bentley" applied to the front brake callipers

Technical background

Refer to the production change section

Production change

All vehicles which have been produced post 31.05.2022 onwards do not have the brand name lettering "Bentley" lettering applied to the rear brake callipers as shown in Figure 1



Figure 1

However the front brake callipers are not affected and do have the brand name "Bentley" applied to the front brake callipers (Figure 2)



Figure 2

▪
IMPORTANT: For photographic purposes, Figures 1 and 2 show vehicles fitted with red rear brake callipers however vehicles fitted with black rear brake callipers are also affected