

## Field campaign

<b>Topic</b>	Upper engine mount fixings - Incorrect torque may have been applied during manufacture (SC22/37)
<b>Market area</b>	Russische Föderation (5RU),Australia E04 Bentley rest Asia and Australia (6E04),China 796 VW Import Comp. Ltd (Vico), Beijing (6796),Germany E02 Bentley rest Europe (6E02),Japan E03 Bentley Japan (6E03), United Arab Emirates E06 Bentley Middle East and Africa (6E06),United Kingdom E01 Bentley UK (6E01),United States E05 Bentley USA and rest America (6E05)
<b>Brand</b>	Bentley
<b>Transaction No.</b>	2068767/1
<b>Campaign number</b>	EC62
<b>Note</b>	
<b>Type</b>	
<b>US code</b>	

## Vehicle data

### New GT/C and New Flying Spur W12

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2022	E		*	*	*
3S3*	2023	E		*	*	*
3S4*	2022	E		*	*	*
3S4*	2023	E		*	*	*
ZG2*	2022	E		*	*	*

#### Chas is numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
SCB	*	*	*	N	C	002854	004625		
SCB	*	*	*	P	C	004641	004779		

## Documents

Document name
<a href="#">master.xml</a>
<a href="#">sc2237vinlist.pdf</a>

## Notes

- [Repair instructions](#)

### Technical background

Incorrect torque may have been applied to the fixings (x3) during manufacture (Figure 1)

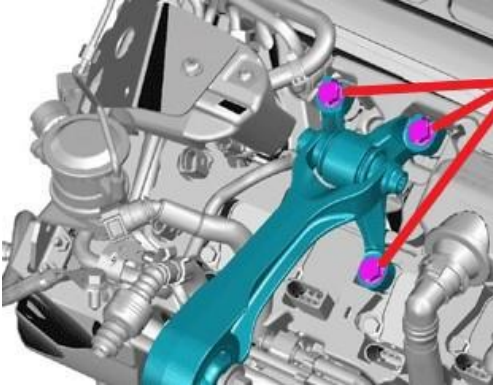


Figure 1

### Remedy

Upper engine mount fixings (x3) must be replaced as detailed within the Work section

### Customer notification

The instructions should be conducted at the nearest opportunity, make a note of the required action on the workshop order before it is signed by the customer

If it is omitted to perform the work required during a workshop visit, the customer should be notified immediately

You should also pass on this information to your new and used car sales departments so that affected vehicles are checked and repaired immediately

### Warranty accounting

**instructions** Warrantytype 710 or

790

Damage service number EC62

Damage code 00 66

Criterion ID 01

#### Time to remove and refit the engine cross brace - New

GT/C Labouoperationcode 50691900

Time 50 TU

#### Time to remove and refit the engine cross brace - New Flying

Spur Labouoperationcode 50691900

Time 60 TU

#### Time to replace (x3 fixings)

Labouoperationcode 10385550 (Use 99 index until 16/2/23)

Time 10 TU

### Genuine parts

N01 953 15 - Fixings (x3)

### Parts supply

The required replacement parts must be ordered from Bentley Motors Limited Crewe or through your regional Bentley parts distribution centre

## Parts despatch control

Not applicable

## Repair instructions

▪ Notes

### Technical background

Incorrect torque may have been applied to the fixings (x3) during manufacture (Figure 1)

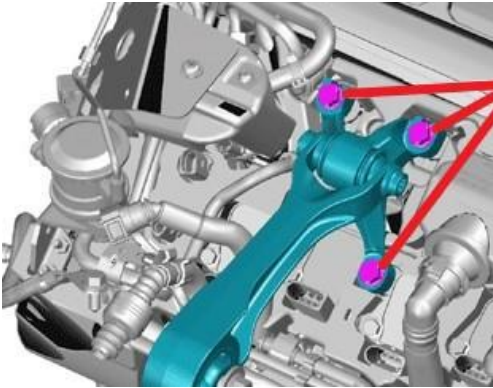


Figure 1

### Check

If the vehicle is not already listed as repaired in "Repair history" (in Elsa pro), check for the presence of the red paint completion mark within the Identification section (Figure 9)

If neither are evident please conduct the instructions within the Work section to completion

### Genuine parts

N01 953 15 - Fixings (x3)

### Work



CAUTION: Ensure Safety goggles are worn for the duration of this procedure

▪  
IMPORTANT: The following instructions must be conducted with the engine cross brace removed DO NOT ATTEMPT TO REPLACE THE FIXINGS WITHOUT REMOVING THE ENGINE CROSS BRACE

- 1) Remove the right hand engine cover - Rep.Gr 10
  - Remove the centre engine cover - Rep,Gr 10
  - Remove the engine cross brace - Rep.Gr 50
- 2) Referring to Figure 2 - Remove the right and left hand harness bracket fixings



Figure 2

- Referring to Figure 3 - At the location shown (CIRCLED) - With care unclip the harness bracket from the metal retaining clips
- With care manoeuvre the harness upwards (ARROWS)



Figure 3

- Referring to Figures 4 - With care manoeuvre the harness into the position shown to allow access to the left hand upper fixing



Figure 4

- 3) Referring to Figure 5 - Slacken the original (x3) fixings (DO NOT REMOVE ALL FIXINGS UNTIL INSTRUCTED)



Figure 5

4) Referring to Figure 6 - Remove the left hand upper fixing and immediately discard (HINT: Ensure local environmental guidelines are strictly adhered to)

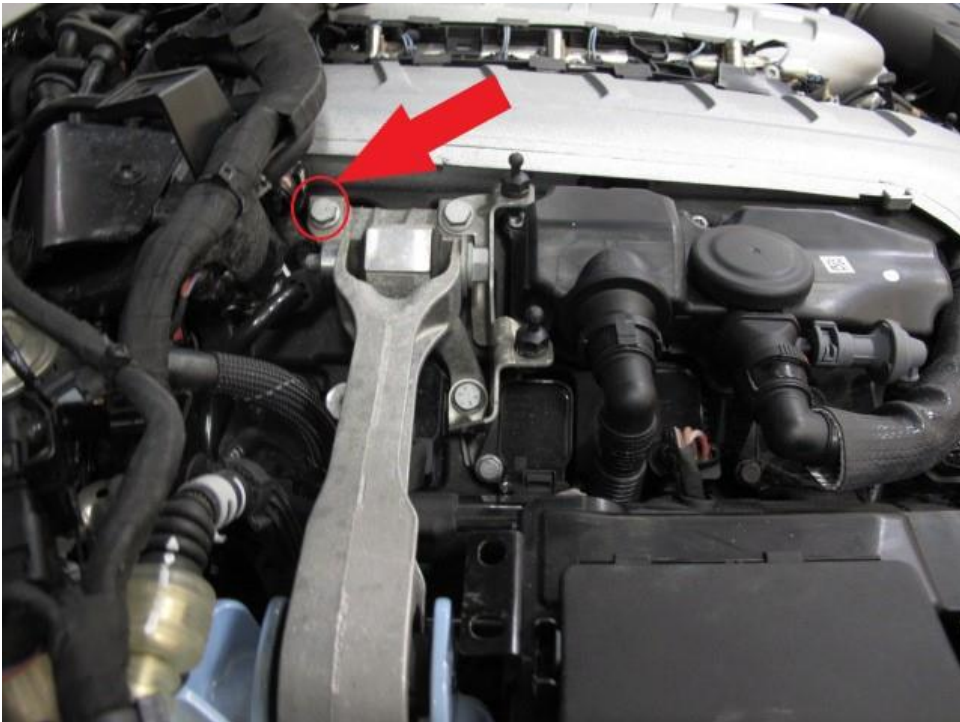


Figure 6

- Referring to Figure 7 - Check the left hand upper fixing hole is clean with no debris

NOTE: If not clean (debris evident) - With care the operative should use compressed air to remove any debris before fitting the new fixing



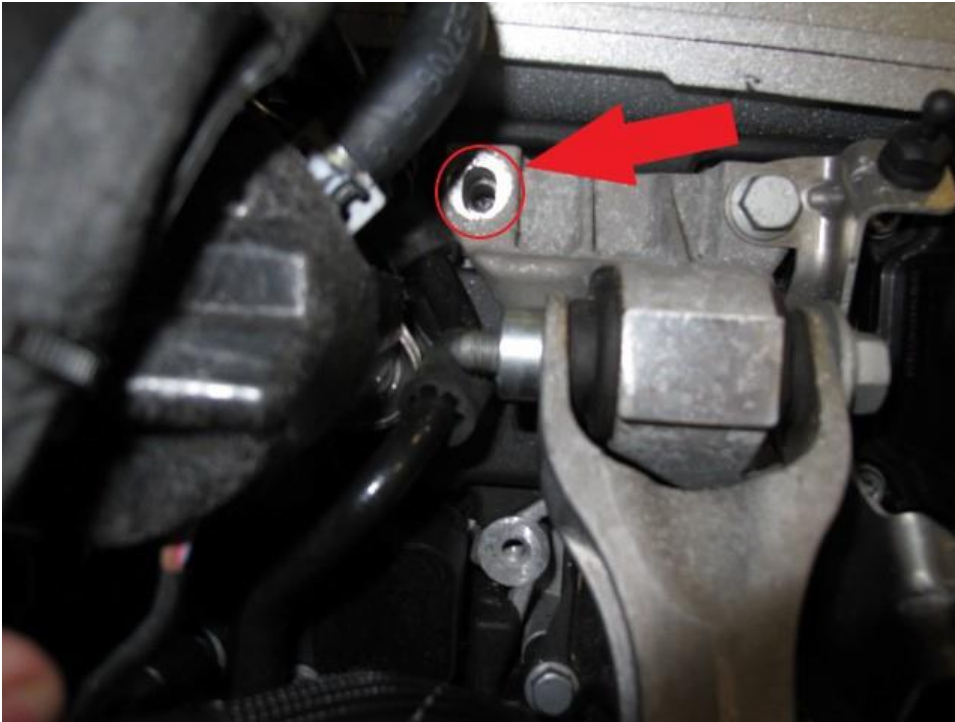


Figure 7

- Hand start the new upper left hand fixing - DO NOT TORQUE TIGHTEN THE FIXING UNTIL INSTRUCTED - This instruction must be followed to allow the new fixings to be hand started and installed without resistance
- 5) Repeat Step 4 on the upper right hand fixing and immediately on the lower right hand fixing
- 6) Once all new fixings (x3) have been successfully hand started and installed - Torque tighten (x3) fixings to 20 Nm in the order shown (Figure 8)

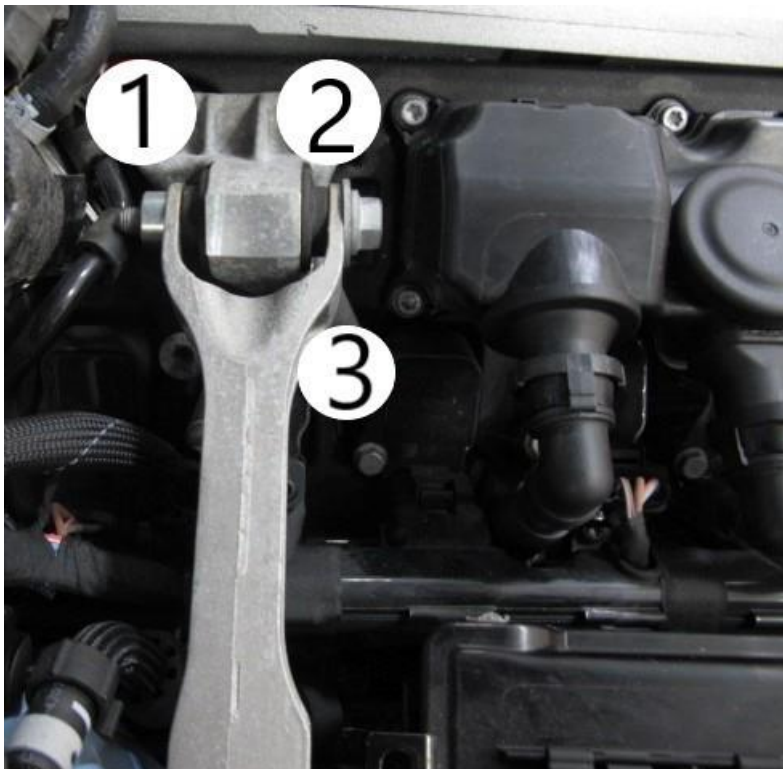


Figure 8

7) Referring back to Figure 2 - Refit the harness bracket fixing (CIRCLED)

- Refit the engine cross brace - Rep.Gr 50
- Refit the right hand engine cover Rep.Gr 10
- Refit the centre engine cover - Rep.Gr 10

8) Apply a red paint completion mark at the location shown within the Identification section (Figure 9)

### Identification

Red paint completion mark at the location shown



Figure 9

---

▪ [Repair instructions](#) ▪ [Notes](#)

**Continental GT**

SCBCV1ZG1NC002854	SCBCT2ZG7NC003292	SCBCT2ZG2NC003619	SCBCW13S4NC004057	SCBCW13S7NC004456
SCBCW13S4NC002860	SCBCW13S1NC003299	SCBCT2ZG4NC003623	SCBCT2ZG4NC004061	SCBCW13S8NC004479
SCBCW13SXNC002863	SCBCW13S7NC003310	SCBCT2ZG7NC003633	SCBCT2ZG7NC004068	SCBCW13S9NC004507
SCBCT2ZG3NC002866	SCBCW13SXNC003320	SCBCW13SXNC003642	SCBCW13S1NC004078	SCBCT2ZG9NC004525
SCBCW13S0NC002872	SCBCW13S4NC003331	SCBCT2ZG7NC003650	SCBCW13S1NC004081	SCBCW13S6NC004531
SCBCT2ZG6NC002876	SCBCT2ZG8NC003334	SCBCW13S8NC003655	SCBCW13S7NC004098	SCBCW13S1NC004565
SCBCW13S1NC002881	SCBCW13S0NC003343	SCBCT2ZG1NC003661	SCBCW13SXNC004113	SCBCW13S1NC004615
SCBCW13S9NC002899	SCBCT2ZG6NC003364	SCBCT2ZG8NC003673	SCBCV13S8NC004128	SCBCT2ZG7PC004641
SCBCE13S6NC002913	SCBCV1ZG5NC003375	SCBCW13S2NC003683	SCBCW13S3NC004132	SCBCW13S7PC004668
SCBCW13S0NC002919	SCBCW13S0NC003391	SCBCW13SXNC003690	SCBCW13S1NC004145	SCBCW13S6PC004676
SCBCT2ZG9NC002922	SCBCV13S1NC003399	SCBCT2ZG5NC003694	SCBCW13SXNC004158	SCBCT2ZG2PC004689
SCBCW13S5NC002933	SCBCW13SXNC003401	SCBCV1ZG6NC003773	SCBCU13S3NC004167	SCBCT2ZG8PC004695
SCBCW13S8NC002943	SCBCT2ZG5NC003419	SCBCW13S4NC003779	SCBCT2ZG1NC004194	SCBCT2ZG5PC004699
SCBCW13S7NC002951	SCBCT2ZG6NC003445	SCBCV1ZG2NC003785	SCBCT2ZGXNC004212	SCBCT2ZG2PC004711
SCBCT2ZG3NC002964	SCBCT2ZG2NC003457	SCBCW13S1NC003853	SCBCW13S7NC004215	SCBCT2ZG8PC004714
SCBCV13S9NC002968	SCBCW13S6NC003461	SCBCV13S8NC003867	SCBCW13S0NC004248	SCBCT2ZG1PC004716
SCBCT2ZG0NC002971	SCBCT2ZG5NC003470	SCBCW13S1NC003884	SCBCW13SXNC004256	SCBCT2ZG7PC004719
SCBCT2ZG1NC002977	SCBCT2ZG8NC003480	SCBCT2ZG7NC003888	SCBCW13S0NC004282	SCBCW13SXPC004728
SCBCT2ZG0NC003067	SCBCT2ZG3NC003483	SCBCW13S8NC003896	SCBCW13S5NC004293	SCBCT2ZG1PC004733
SCBCW13S4NC003071	SCBCW13S7NC003498	SCBCW13S1NC003898	SCBCV13S9NC004297	SCBCT2ZG2PC004739
SCBCT2ZG5NC003114	SCBCW13S2NC003506	SCBCT2ZG4NC003928	SCBCW13S4NC004320	SCBCW13S4PC004742
SCBCW13S9NC003132	SCBCT2ZG4NC003508	SCBCW13S9NC003938	SCBCV13S1NC004326	SCBCW13S9PC004753
SCBCW13S1NC003142	SCBCT2ZG1NC003515	SCBCW13S1NC003951	SCBCW13S8NC004353	SCBCW13S0PC004754
SCBCT2ZG9NC003147	SCBCV13S6NC003527	SCBCW13S5NC003967	SCBCW13S5NC004357	SCBCT2ZG8PC004759
SCBCT2ZG1NC003157	SCBCT2ZG5NC003534	SCBCV13S0NC003975	SCBCU13SXNC004361	SCBCW13S1PC004763
SCBCT2ZG6NC003168	SCBCW13S6NC003539	SCBCW13S8NC003977	SCBCW13S6NC004402	SCBCT2ZG7PC004767
SCBCT2ZG5NC003193	SCBCT2ZG2NC003555	SCBCW13S8NC003980	SCBCW13S0NC004427	
SCBCT2ZG8NC003219	SCBCW13S8NC003557	SCBCW13S5NC003998	SCBCV13S4NC004434	
SCBCT2ZG5NC003243	SCBCT2ZG8NC003561	SCBCW13S1NC004033	SCBCV13S6NC004435	
SCBCT2ZG7NC003258	SCBCW13S7NC003565	SCBCW13S4NC004043	SCBCV13S4NC004448	
SCBCV1ZG0NC003266	SCBCW13S8NC003607	SCBCW13S5NC004049	SCBCW13S1NC004453	

**Continental GTC**

SCBDT4ZG9NC002855	SCBDT4ZG3NC003239	SCBDT4ZG6NC003719	SCBDW33S9NC004197	SCBDW33S7NC004537
SCBDW33S2NC002873	SCBDT4ZG4NC003248	SCBDU33S2NC003799	SCBDW33S0NC004217	SCBDW33S8NC004546
SCBDW33S9NC002885	SCBDT4ZG3NC003256	SCBDT4ZG4NC003816	SCBDT4ZG5NC004232	SCBDW33S3NC004552
SCBDW33S6NC002889	SCBDT4ZG7NC003275	SCBDW33S5NC003824	SCBDT4ZG2NC004236	SCBDV33S2NC004559
SCBDW33S8NC002893	SCBDW33S1NC003285	SCBDT4ZG0NC003828	SCBDT4ZG4NC004240	SCBDT4ZG6NC004580
SCBDT4ZG8NC002958	SCBDT4ZG4NC003301	SCBDT4ZG7NC003843	SCBDT4ZG8NC004287	SCBDT4ZG7NC004586
SCBDT4ZGXNC003061	SCBDT4ZG7NC003308	SCBDT4ZG6NC003882	SCBDW33S5NC004309	SCBDW33S8NC004594
SCBDT4ZG4NC003069	SCBDT4ZG4NC003329	SCBDT4ZG0NC003943	SCBDW33S5NC004343	SCBDW33S5NC004603
SCBDW33S7NC003081	SCBDW33S5NC003385	SCBDT4ZG3NC003953	SCBDW33S2NC004347	SCBDT4ZG3NC004617
SCBDW33S0NC003116	SCBDT4ZG3NC003449	SCBDT4ZG7NC003969	SCBDW33SXNC004371	SCBDT4ZG5NC004621
SCBDV33S2NC003119	SCBDW33S0NC003455	SCBDT4ZG5NC004005	SCBDT4ZG6NC004384	SCBDT4ZG2NC004625
SCBDW33S7NC003159	SCBDT4ZG1NC003496	SCBDV33S5NC004023	SCBDT4ZG5NC004392	SCBDT4ZG1NC004633
SCBDW33S9NC003163	SCBDT4ZG9NC003522	SCBDT4ZG4NC004027	SCBDW33S4NC004396	SCBDT4ZG7PC004655
SCBDW33S2NC003179	SCBDV33S0NC003572	SCBDT4ZGXNC004064	SCBDT4ZG8NC004404	SCBDT4ZG2PC004658
SCBDT4ZG2NC003183	SCBDT4ZGXNC003576	SCBDW33S2NC004106	SCBDT4ZG7NC004409	SCBDT4ZG5PC004685
SCBDW33SXNC003205	SCBDW33S5NC003578	SCBDT4ZG1NC004115	SCBDT4ZG9NC004413	SCBDW33SXPC004731
SCBDT4ZG5NC003209	SCBDT4ZG5NC003582	SCBDU33S3NC004122	SCBDT4ZG1NC004423	SCBDW33S0PC004740
SCBDT4ZG3NC003225	SCBDT4ZG4NC003590	SCBDW33S8NC004126	SCBDW33S0NC004489	SCBDT4ZG3PC004779
SCBDT4ZG9NC003228	SCBDT4ZG0NC003697	SCBDT4ZG9NC004136	SCBDT4ZGXNC004498	
SCBDT4ZG9NC003231	SCBDT4ZG2NC003703	SCBDT4ZG8NC004161	SCBDT4ZG6NC004515	
SCBDW33S6NC003234	SCBDT4ZG1NC003708	SCBDT4ZG6NC004174	SCBDW33SXNC004533	



**Flying Spur**

SCBBE53S8NC002849	SCBBA53S1NC003062	SCBBB6ZG9NC003302	SCBBY53S3NC003513	SCBBY53S4NC003911
SCBBE53S2NC002877	SCBBE53SXNC003064	SCBBB6ZG9NC003316	SCBBB6ZG1NC003519	SCBBB6ZG5NC003944
SCBBE53S9NC002892	SCBBS53S4NC003070	SCBBB6ZG5NC003328	SCBBY53S9NC003533	SCBBA5ZG0NC003962
SCBBC53S5NC002894	SCBBE53S2NC003074	SCBBY53SXNC003332	SCBBY53S8NC003538	SCBBA53S0NC004042
SCBBE53S7NC002910	SCBBB6ZG7NC003086	SCBBB6ZG9NC003333	SCBBA5ZG8NC003546	SCBBY53S2NC004071
SCBBB6ZG2NC002914	SCBBB6ZG9NC003090	SCBBY53S0NC003341	SCBBB6ZG3NC003554	SCBBY53S4NC004086
SCBBA53S3NC002916	SCBBE53S7NC003104	SCBBA5ZG7NC003344	SCBBB6ZG0NC003558	SCBBA53S4NC004092
SCBBE53S1NC002918	SCBBE53S4NC003111	SCBBY53S3NC003351	SCBBB6ZG9NC003560	SCBBA53S5NC004103
SCBBY53S5NC002928	SCBBB6ZG6NC003113	SCBBB6ZG8NC003355	SCBBY53S2NC003566	SCBBA53S1NC004177
SCBBE53S6NC002932	SCBBA5ZG3NC003115	SCBBY53S4NC003360	SCBBB6ZG1NC003570	SCBBY53S6NC004199
SCBBE53S5NC002937	SCBBB6ZG5NC003118	SCBBB6ZG3NC003361	SCBBB6ZG0NC003575	SCBBB6ZGXNC004216
SCBBA53S4NC002939	SCBBE53SXNC003128	SCBBY53SXNC003363	SCBBE53S2NC003589	SCBBA5ZG3NC004233
SCBBA5ZG4NC002944	SCBBB6ZG5NC003135	SCBBB6ZG1NC003388	SCBBB6ZGXNC003597	SCBBY53S6NC004249
SCBBA53S7NC002966	SCBBB6ZGXNC003146	SCBBA5ZG7NC003392	SCBBA5ZGXNC003600	SCBBY53S7NC004275
SCBBB6ZG8NC002979	SCBBE53S9NC003153	SCBBB6ZG9NC003400	SCBBB6ZG2NC003612	SCBBA5ZG6NC004288
SCBBB6ZG6NC002981	SCBBB6ZG5NC003166	SCBBB6ZGXNC003406	SCBBY53S4NC003620	SCBBY53S0NC004294
SCBBB6ZGXNC002983	SCBBB6ZGXNC003180	SCBBB6ZG5NC003409	SCBBB6ZG4NC003658	SCBBY53SXNC004321
SCBBE53S7NC002986	SCBBY53SXNC003198	SCBBB6ZG4NC003417	SCBBB6ZGXNC003664	SCBBY53S5NC004338
SCBBE53S8NC002995	SCBBA5ZGXNC003208	SCBBB6ZGXNC003423	SCBBA5ZG6NC003710	SCBBY53S6NC004350
SCBBE53S6NC003000	SCBBY53S0NC003212	SCBBY53S8NC003426	SCBBB6ZG0NC003723	SCBBB6ZG0NC004354
SCBBE53S5NC003005	SCBBY53S7NC003224	SCBBB6ZG7NC003430	SCBBY53S8NC003796	SCBBY53S9NC004441
SCBBE53S0NC003008	SCBBA53S7NC003244	SCBBB6ZG4NC003434	SCBBS53S2NC003813	SCBBA53S6NC004465
SCBBE53S2NC003012	SCBBY53S6NC003246	SCBBY53S9NC003452	SCBBY53S5NC003836	SCBBY53S0NC004490
SCBBE53S8NC003015	SCBBY53S0NC003257	SCBBY53S6NC003456	SCBBA53S1NC003854	SCBBA5ZG1NC004571
SCBBE53S3NC003021	SCBBB6ZG7NC003265	SCBBA53S5NC003467	SCBBA5ZG5NC003861	SCBBY53S6NC004607
SCBBE53S6NC003031	SCBBY53S0NC003274	SCBBB6ZG8NC003484	SCBBE53S8NC003869	
SCBBE53S3NC003035	SCBBB6ZG5NC003278	SCBBB6ZG7NC003489	SCBBY53S4NC003875	
SCBBE53S0NC003042	SCBBY53S0NC003288	SCBBA5ZG2NC003493	SCBBA5ZG4NC003897	
SCBBE53SXNC003050	SCBBB6ZG5NC003295	SCBBY53S9NC003497	SCBBB6ZGXNC003907	