

## **SSM 51248**

### **2015-2020 Edge, 2016-2018 MKX, 2019-2020 Nautilus, 2018-2021 Expedition/Navigator, 2020-2021 Escape/Corsair/Explorer/Aviator - Power Liftgate Inoperative**

Some 2015-2020 Edge, 2016-2018 MKX, 2019-2020 Nautilus, 2018-2021 Expedition/Navigator, and 2020-2021 Escape/Corsair/Explorer/Aviator vehicles may exhibit an inoperative power liftgate. This may be due to the rear gate trunk module (RGTM) software. To correct the condition, reprogram the RGTM using the latest software level of the appropriate Ford diagnostic scan tool. For claiming, use causal part 14B291 and applicable labor operations in Section 10 of the Service Labor Time Standards (SLTS) Manual.