

STAR ONLINE PUBLICATION

Case Number: S2008000108

Release Date: 07/23/2020

Symptom/Vehicle Issue: Rear Wiper Will Not Turn On After Recent Hard Top Removal

Customer complaint/ technician observation: Owner says after the hard top was removed from the vehicle a few times the rear wiper no longer functions. Technician observed that the rear wiper will not turn on with the wiper switch. Scan tool recognizes the wiper switch input and if the scan tool is used to enable the rear wiper actuator the wiper can be operated.

Discussion: Inspect the G926 circuit at the cluster, with all the hard top connector connected. The G926 is a grounded circuit that provides the cluster the required message that the hard top is on the vehicle and the rear wipers can be turned on. Inspect the inline circuit connectors I507 6-way and I400 34-way as needed. Do not replace the cluster and or the rear wiper for this condition Fig 1, 2.

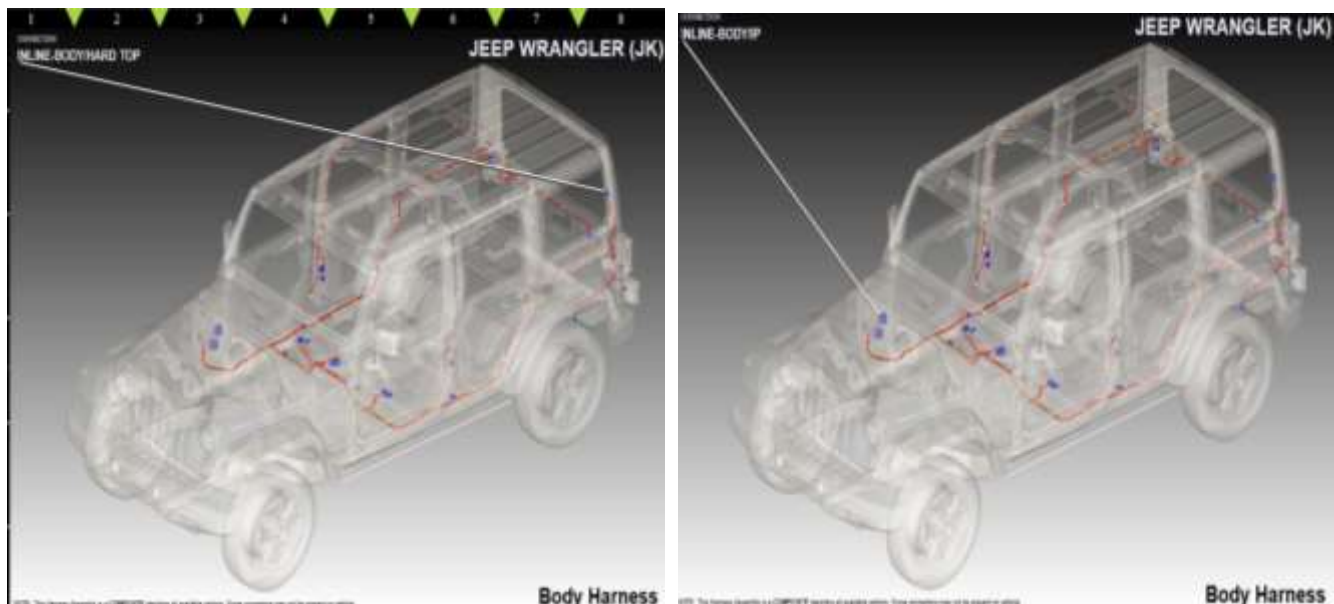


Fig 1 – 2018 wiring and connector illustrations.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

STAR ONLINE PUBLICATION

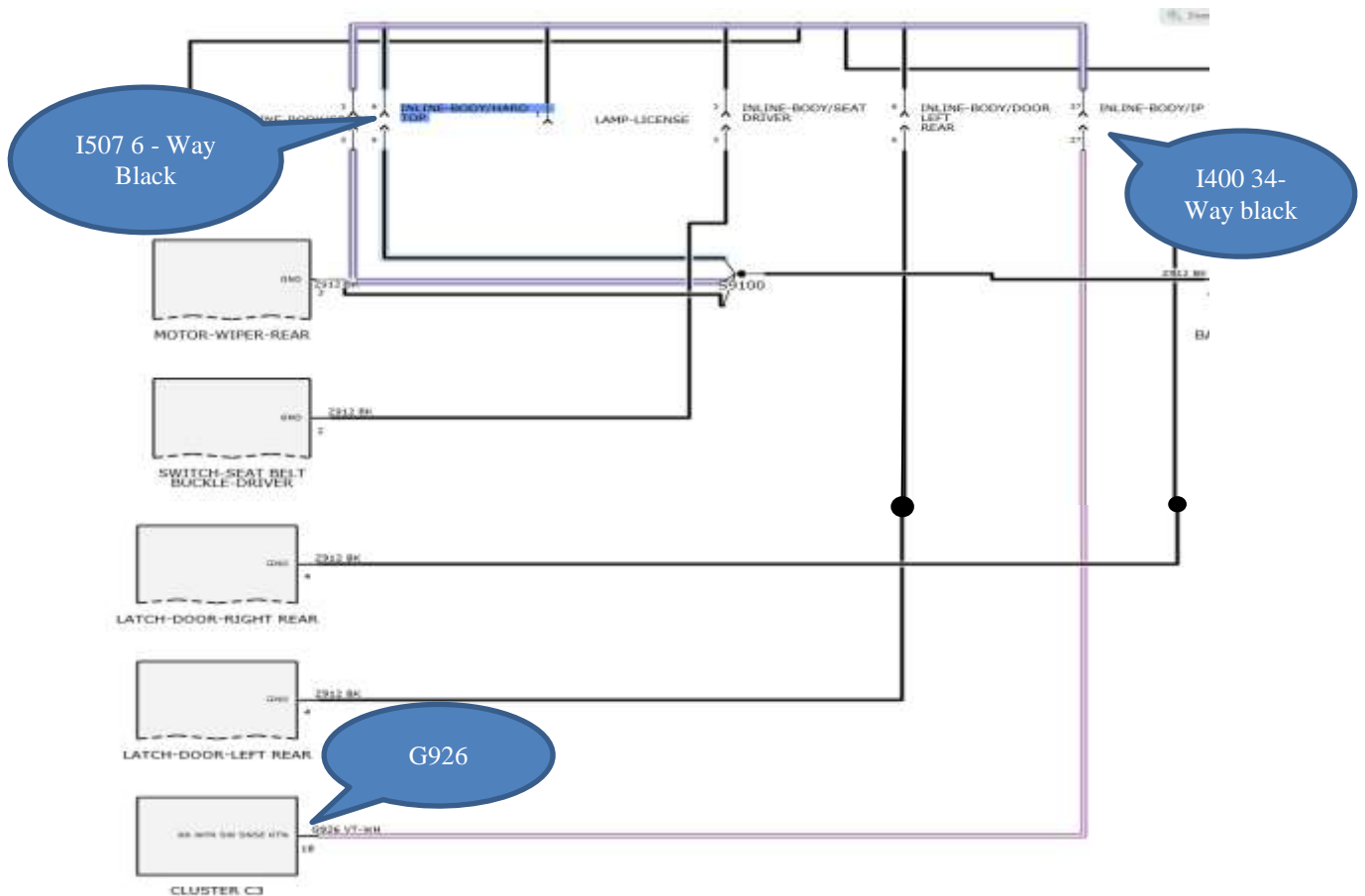


Fig 2

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found