



Warranty Field Campaign

Campaign Number: c2592	Revision:	Released Date: 18-Aug-2022
L9 MY17-18 Truck EONox Sensor Diagnostics Emissions Calibration Campaign		Expiration Date (U.S. and Canada): 16-Aug-2027
		Expiration Date (International): 16-Aug-2027

Attention

- U.S. / Canadian Dealers
- U.S. / Canadian Distr./Branches and Div. Offices (Automotive)

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

Description

This campaign enables authorized repair locations to recalibrate the Engine Control Module on certain L9 MY2017-18 CM2350 engines in automotive applications to the latest revision. This calibration update provides improvements to Engine Out NOx Sensor diagnostics in order to meet certain On-board Diagnostics requirements.

Action

In order to qualify for repair under this field action, an engine:

1. will be covered Regardless of coverage status, and
2. **must** show as OPEN on QuickServe® Online for this field action, and

Note : The ESN list is attached for reference.

After verifying that the engine meets the above requirements, perform the following actions:

1. Use the ECM Calibration Revision History available on QuickServe® Online to confirm the revision date of the calibration currently installed in the engine. If required, update the ECM to the most recent calibration revision available using Procedure 019-032 in the appropriate Service Manual.

- If ECM already contains the most recent calibration revision, DO **NOT** recalibrate the engine, no further action is needed. File a claim for Admin and 17-902 Campaign Check to close the eligibility of the engine.

Note : Certified repair locations outside of California, who elect to perform this campaign on engines installed in vehicles which are registered in the state of California, are authorized to do so if they have the two items noted below in their inventory. Please note that the Label, Authorized Change and the Proof of Correction Form **MUST** be ordered through standard parts processes. They are **NOT** available on QuickServe® Online.

- If applicable, a Label Authorized Change, Cummins part number 5297400, **must** be filled out and affixed to the engine. Clearly print or type ECM RECALIBRATION UPDATE in the center box. Fill in the Campaign Number, Distributor or Dealer Code, and Date information. Peel off the backing material and install the label on the engine valve cover near the engine data plate. There is a clear protective cover on this label; peel the backing off of this cover and push the clear cover over the printed material. This will help protect the label during engine operation. Label cost and appropriate SRT time can be claimed per Campaign guidelines.
- If applicable, an Emissions Campaign - Proof of Correction form, Bulletin # 4310621, **must** be filled out and provided to the Customer. Inform the Customer to retain this certificate as proof that the Emissions Campaign has been performed. This form may be required as proof of an Emissions Campaign by the State of California, for vehicles registered in that state, the next time the vehicle registration is renewed. Form cost and appropriate SRT time can be claimed per the Campaign guidelines.
- File one claim for the listed parts and required labor associated with this repair. Again, SRT 17-902 should **ONLY** be claimed if the unit DID **NOT** require calibration.

Material Disposition

There are no materials involved in the field action.

Reimbursements

Parts

Note : All Parts listed are OPTIONAL. Select **ONLY** the appropriate parts for the repair performed.

The following parts are covered under this field action:

Part Number	Quantity	Description
431062100	1	PROOF OF CORRECTION - OPTIONAL

Part Number	Quantity	Description
529740000	1	LABEL - AUTHORIZED - OPTIONAL

Note : SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

Note : All SRTs listed are OPTIONAL. Select **ONLY** the appropriate SRTs for the repair performed. Claim **ONLY** the appropriate calibration SRT and Admin if the unit DID require an updated calibration. **Only** SRT 17-902 and Admin should be claimed if the unit DID **NOT** require calibration.

Labor Using Applicable Access Code and Time

SRT Code	Description	Time (hrs)
00-90X	TECHNICIAN ADMINISTRATIVE TIME - FIELD ACTION SERVICE EVENT	
17-902	CAMPAIGN/ATC CHECK (OPTIONAL)	
19-0G5	ENGINE CONTROL MODULE CALIBRATION CODE - TRANSFER (CMI) (OPTIONAL)	

Travel

Travel is **not** covered under this field action. Towing is **not** covered under this field action.

Other Claimables

Consumables are covered under this field action.

Note : Additional parts, such as o-rings, gaskets and fasteners, that are required to complete the repair, but **not** listed, may be claimed in Other Claimables. Please consolidate all consumables and claim them as one line item in Other Claimables titled CAMPAIGN SUPPLIES or other appropriate selections. Please include brief summaries on the details of items claimed. A lack of documentation in the narrative may result in a reduction in claim reimbursement or claim denial.

Claim Instructions

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Claim Codes	
Description	Code
Account Code:	65
Pay Code:	North America Distributor = X
Pay Code:	North America Dealer = D
Pay Code:	International Distributor = I
Pay Code:	International Dealer = R
Failure Code:	WEQPEZ

Attachments

Click here to see c2592_esn-list.xlsx

(/service/english/attachments/c2592_esn-list.xlsx)

Engine Family	Fuel System
ISL, ISLe3, QSL9	
Design Application	Market Application
Automotive	Military-Tactical

Document History

Date	Details
	Document created; 16-Aug-2022

Last Modified: 18-Aug-2022

<https://cst.cummins.com>
<http://edsprod.cummins.com>
<https://gpst.cummins.com>
<https://quickserve.cummins.com>
<https://parts.cummins.com>
<https://store.cummins.com>
<https://wwsps.cummins.com>
<https://access.cummins.com>
<https://commerce.cummins.com>
<https://qsservices.cummins.com>
<https://webparts.cummins.com>
<https://qsservices.cummins.com>
<https://adminportal.cummins.com>
<0sp4N000000PGNq>
<https://cumminscommerce.force.com>
<https://mylogin.cummins.com/web/idp/login>