



STAR ONLINE PUBLICATION



Case Number: S2108000120

Release Date: May 2021

Symptom/Vehicle Issue: Radio Volume Uncontrollable Or Changing On Its Own

Discussion: Customer Complains of volume uncontrollable or changing on its own noticeably. This can happen If the radio Speed Adjustment Volume is set at “3”, the highest setting, the volume sensation will be increased to drastic creating a confusion to the customer. Please follow Speed Adjustment How-to. Please check the setting before replacing radio for similar complaints of audio uncontrollable or changing on its own.

How to enter to “Speed adjust volume“ Menu:

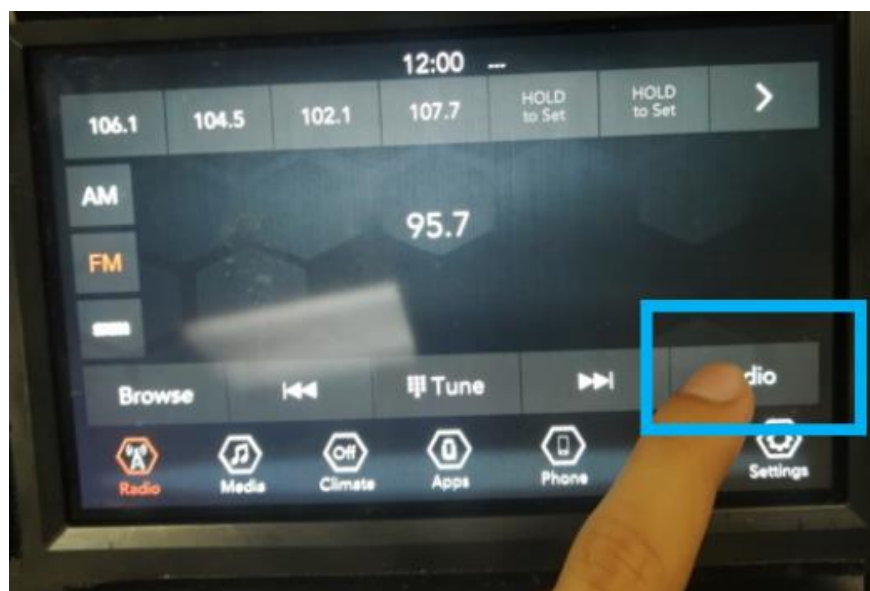


Fig 1 Press Audio Softkey.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



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Fig 2 Select Speed Adjust Volume.

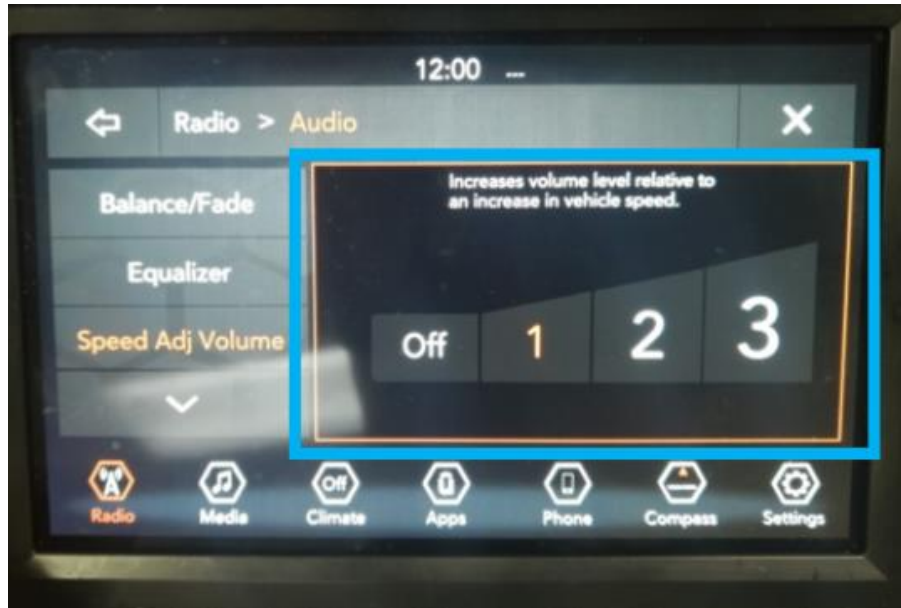


Fig 3 Select Off or The Volume Level Compensation Desired.
Setting 1 is the default setting.

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